



000-188^{Q&As}

IBM WebSphere Lombardi Edition V7.2, BPM Program Management

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**QUESTION 1**

What are the three interfaces provided by the Process Designer?

- A. Designer, Optimizer, Inspector
- B. Designer, Optimizer, Coach Designer
- C. Process Portal, Optimizer, Inspector
- D. Process Portal, Optimizer, Coach Designer

Correct Answer: A

QUESTION 2

In the Playback 0 review session, the executive sponsor for BPM suggested adding a requirement to the business process not previously articulated. The executive sponsor would like to see the business requirement implemented by the next playback validation session. How should the program manager handle the previously unknown business requirement?

- A. Validate user story with process owner and schedule for a later iteration.
- B. Explain to the executive sponsor that the requirement will be implemented in the next iteration.
- C. Proceed with Playback 1 and include the new requirement in the set of requirements for the development phase.
- D. Find the best time in the development effort when resources are available to insert the business requirement implementation.

Correct Answer: A

QUESTION 3

A development team is preparing Playback 2. The Playback includes system integrations. When preparing for a playback, what should the program manager do? Advise the development team to:

- A. use power point slides with screenshots.
- B. create a script and practice the playback.
- C. postpone the playback if a technical problem is found.
- D. warn stakeholders with possible technical problems in advance.

Correct Answer: B

QUESTION 4



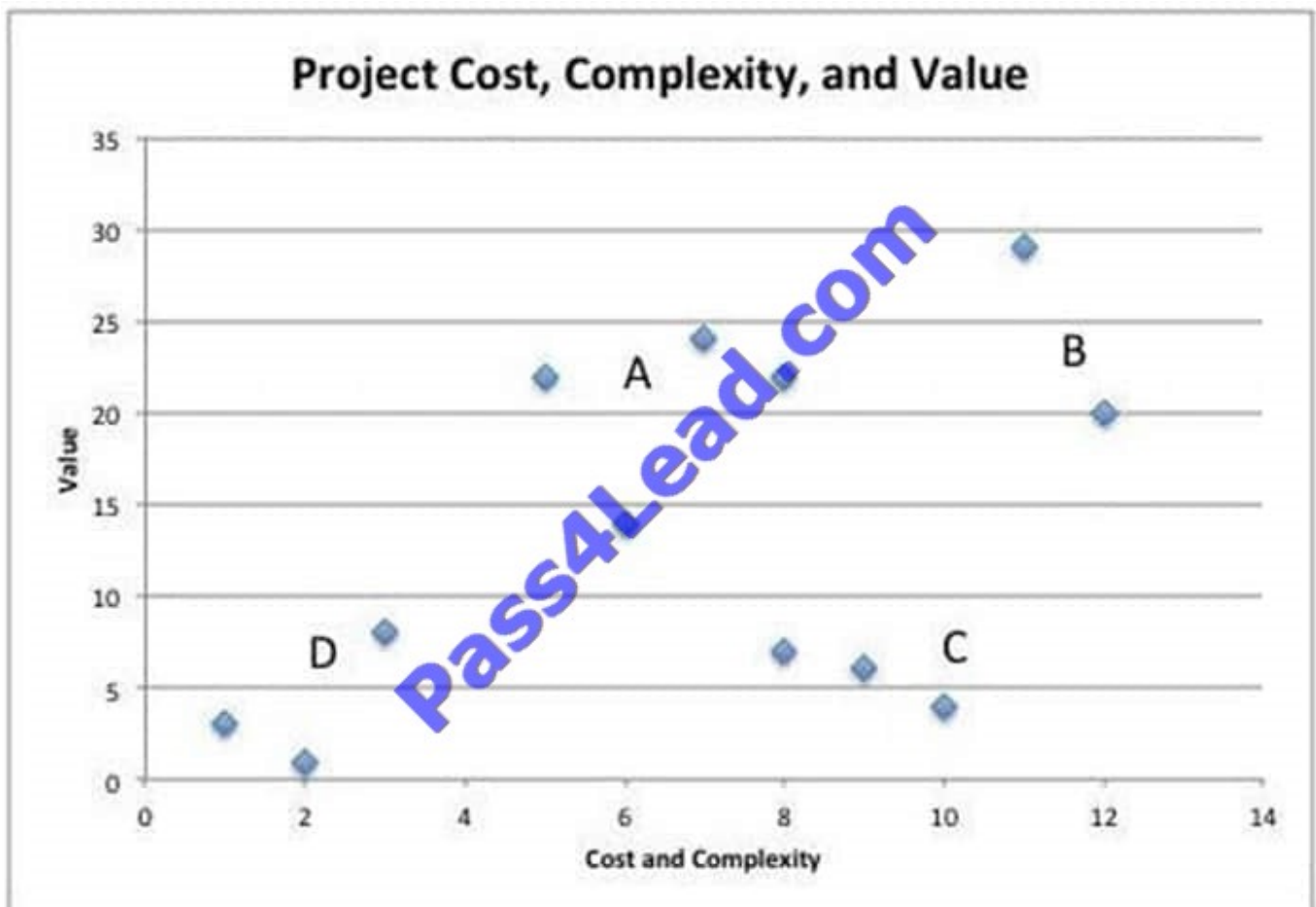
A program manager is helping an organization optimize their BPM development practices. After talking with the development leads of a number of projects, the program manager suspects that there is a lot of duplication of effort between the projects. What is the first thing the program manager should recommend to reduce this duplication of efforts?

- A. Create an enterprise model.
- B. Create a catalog of service interfaces.
- C. Create a common taxonomy of BPM projects.
- D. Create a centralized repository for all BPM artifacts.

Correct Answer: C

QUESTION 5

A program manager is advising a new client who has begun analyzing process projects to determine which ones should be selected for their first BPM projects. The client presents the diagram below visualizing the projects in terms of their cost/complexity and the value to the company.



What should the program manager advise the client?

- A. Consider appetite for BPM as a third axis in this analysis.



- B. Immediately pursue projects in the B quadrant because of their high value.
- C. Redo the business value analysis to ensure customer satisfaction was included.
- D. Remove projects in C quadrant from the inventory because of high complexity and low value.

Correct Answer: A

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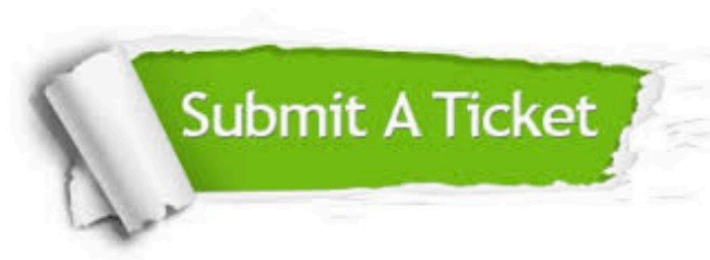
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