



## 000-189<sup>Q&As</sup>

IBM Business Process Manager Express or Standard Edition V7.5.1,  
BPM Analysis

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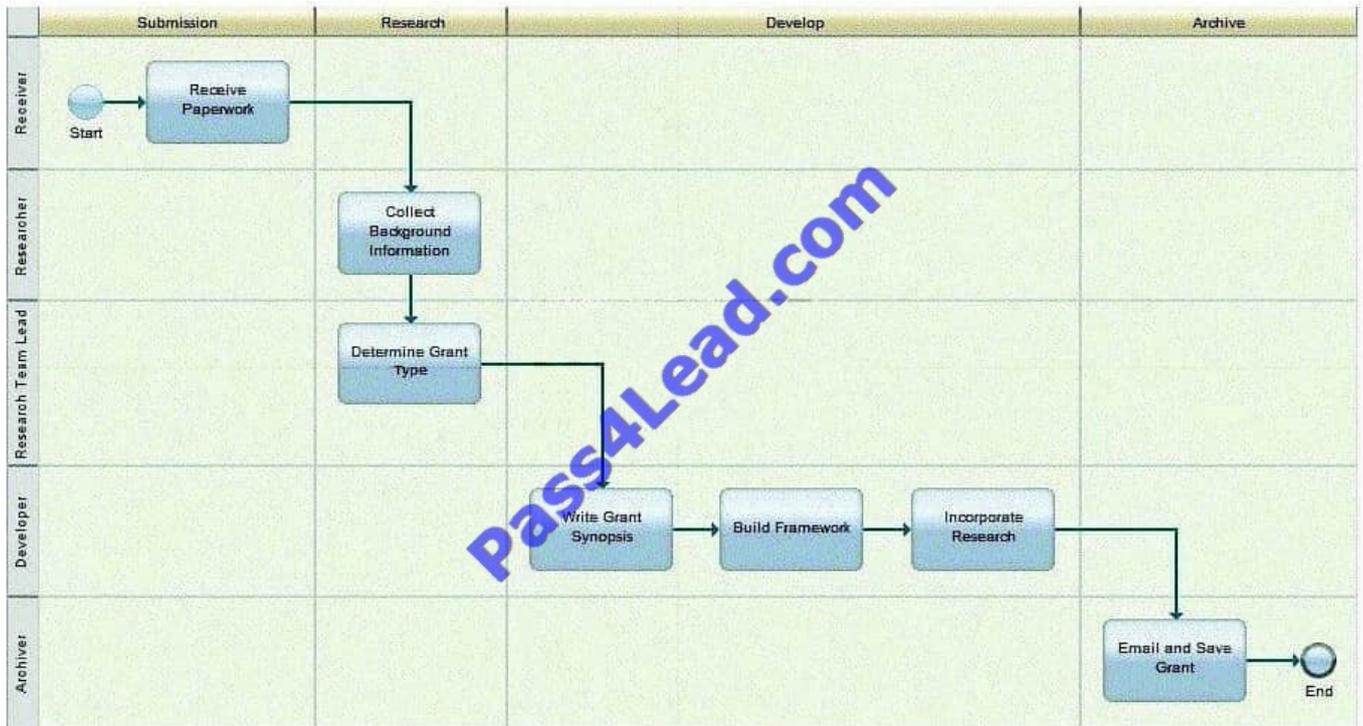
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### QUESTION 1

A BPM analyst has built the following process diagram during a process discovery workshop:



Each activity noted above will have a separate Coach displayed in IBM Business Process Manager V7.5.1. How must the BPM analyst adjust the diagram to capture this requirement while adhering to best practices for proper process modeling granularity?

- A. Add a separate milestones for each activity in the Developer swimlane.
- B. Add a separate swimlane for each activity in the Developer swimlane.
- C. Color each activity with a different color to indicate separate Coaches.
- D. Combine the Developer's 3 activities into a single activity or subprocess.

Correct Answer: D

### QUESTION 2

What is the expected time frame for a milestone playback cycle?

- A. 3 days
- B. 3 weeks
- C. 3 months



D. 3 years

Correct Answer: B

### QUESTION 3

A BPM analyst is designing a process in the Process Diagram View, and realizes the process must account for a technical exception following an activity. What symbol in the BlueWorks Live needs to be used for this technical exception?

A.



B.



C.



D.



A. Option A

B. Option B

C. Option C



D. Option D

Correct Answer: B

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#### QUESTION 4

A BPM analyst has completed the definition of user stories and is ready to prioritize them so that the development team starts building the stories that have high business value. Who should the BPM analyst involve during the user story prioritization?

- A. Project Sponsors
- B. Quality Assurance Analysts
- C. Process Owners and Stakeholders
- D. BPM Administrators and Project Managers

Correct Answer: C

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#### QUESTION 5

What is the correct sequential order for determining metrics?

- A. 1. Goals
  - 2. Enabled Decisions and Decision Makers
  - 3. Tracked Data and Key Performance Indicators (KPIs)
  - 4. Scoreboards, Reports, and Service Level Agreements (SLAs)
- B. 1. Enabled Decisions and Decision Makers
  - 2. Goals
  - 3. Tracked Data and Key Performance Indicators (KPIs)
  - 4.



Scoreboards, Reports, and Service Level Agreements (SLAs)

C. 1. Goals

2.

Enabled Decisions and Decision Makers

3.

Scoreboards, Reports, and Service Level Agreements (SLAs)

4.

Tracked Data and Key Performance Indicators (KPIs)

D. 1. Enabled Decisions and Decision Makers

2.

Goals

3.

Scoreboards, Reports, and Service Level Agreements (SLAs)

4.

Tracked Data and Key Performance Indicators (KPIs)

Correct Answer: A

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