

# 1Z0-1071-20<sup>Q&As</sup>

Oracle Cloud Platform Digital Assistant 2020 Specialist

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### **QUESTION 1**

Which two features of Oracle Digital Assistant should you use to allow a skill to specifically classify the user message "What\\'s my balance in savings?" and to identify the type of account?

A. an entity that defines account types (with values such as "checking" or "savings")

B. an intent that is been trained with utterances such as "check balance", "What is my current balance?", and "How much money do I have?"

C. an input form rendered by a webview that is hosted within a Digital Assistant

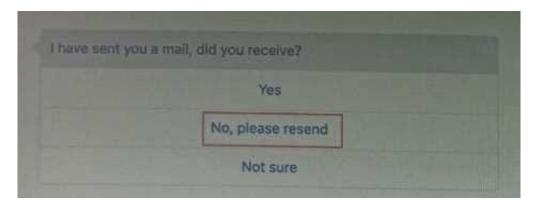
D. dialog flows with a system. Text component to read the user input

E. a resource bundle populated with phrases such as "check balance", "What is my current balance?", and "How much money do I have?"

Correct Answer: BE

#### **QUESTION 2**

Take a look at the output of a system.List component in the screenshot below, and note how one of the items includes a comma (,).



In the code below, what value would you assign to the option property for it to display items for `\\'Yes\\\\\, No please\\\\\, and `\\'Not sure\\'\\'?



```
context:
 9
       variables:
        emailReceive: "string"
10
11
   states:
12
      askGreeting:
13
        component: "System.List"
14
         properties:
15
          options:
15
           prompt: "I have sent you a mail, did you receive?"
2.7
          variable: "emailReceive"
18
      start:
19
        component: "System. Output"
20
        properties:
          text: "S{emailReceive.value}"
21
        transitions:
23
           return: "done"
```

A. options: ["Yes","No, please resend","Not sure"]

B. options: "Yes, No\u002C please resend. Not sure"

C. options: Yes, No\u002C please resend, Not sure

D. options: "\\'Yes\\', \\'No, please resend\\', \\'Not sure\\'"

E. options: [[Yes]. please resend]. [Not sure]]

Correct Answer: E

#### **QUESTION 3**

Assuming conversation is the custom component SDK handle, which two code statements are valid to access the order and userAccount input parameters of the custom component?

```
A const ( orderId ) = conversation.variable();
const ( accountName ) = conversation.variable();

B. const order = conversation.variable('orderId');
const account = conversation.variable('accountName');

C. const { orderId } = conversation.properties();
const { accountName } = conversation.properties();

D. const order = conversation.properties().orderId;
const account = conversation.properties().userAccount;

E. const order = conversation.request().variables['orderId'];
const account = conversation.request().variables['orderId'];
```

#### A. Option A



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B. Option B
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C. Option C

D. Option D

E. Option E

Correct Answer: DE

#### **QUESTION 4**

What happens if there is a system error and the state does not have an error action?

A. The skill transitions to the state that is defined by the defaultTransitions error action. If there isn\\'t one, then it outputs the Unexpected Error Prompt value.

- B. The skill transitions to the state that is defined by the next action. If there isn\\'t one, then it transition to the defaultTransitions error action.
- C. The skill transitions to the state that is defined by the next action.. If there isn\\'t one, then it transitions to the next state in the dialog flow.
- D. The skill outputs the Unexpected Error Prompt value and then transitions to the state that is defined by the defaultTransitions error action. If there isn\\'t one, then it ends the conversation.

Correct Answer: C

# **QUESTION 5**

Which statement is FALSE regarding the core function of a digital assistant and how it could respond to user input?

- A. It is able to automatically route the conversation to another digital assistant if the request can\\'t be handled by the current digital assistant.
- B. It is able to respond to a user request to exit the current conversation.
- C. It is able to respond to a help request and return a help message, one that can be specific to one of its skills, or to the digital assistant itself
- D. It is able to route the conversation to the start state of a skill that\\'s managed by the digital assistant.

Correct Answer: D

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