



1Z0-345^{Q&As}

Oracle Policy Automation Cloud Service 2017 Implementation Essentials

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QUESTION 1

Which two use cases are suitable for Policy Automation?

- A. routing incidents and tasks to appropriate team members
- B. managing the security of customer data in another application
- C. creating a repository for storing and cataloging policy manuals
- D. discovering new policy rules through self-learning predictive analytics on previously collected data
- E. providing interactive advice on who may be eligible for a product or benefit
- F. creating an online calculator to determine the amount of a discount or subsidy

Correct Answer: AD

QUESTION 2

Your policy model has an entity of "the product". You want to display all of the names for products that cost over a certain price on a form. You added the product name field. Which set of BI publisher features are required?

- A. Conditional Region, Repeating Group
- B. Conditional Region, Conditional Format
- C. Repeating Group, Conditional Format
- D. Conditional Region, Table Wizard
- E. Repeating Group, Table Wizard

Correct Answer: C

Reference: <https://www.oracle.com/technetwork/documentation/e54499-01-opm1045-2489551.pdf> (331)

QUESTION 3

You have an entity called "the child". You have three attributes called "the child's score," "the lowest score of all the children," and "the number of children scoring more than ten." You want to write two rules to infer the lowest score of all the children and the number of children scoring more than ten without creating any additional attributes in the child entity.

Which two entity functions do you need to use?

- A. InstanceMaximumIf
- B. InstanceCountIf
- C. InstanceMinimumIf



- D. InstanceSum
- E. InstanceMaximum
- F. InstanceSumIf
- G. InstanceCount
- H. InstanceMinimum

Correct Answer: DE

QUESTION 4

You are creating a new interview for the Service Cloud Customer Portal, and you wish to load the current logged-in contact's first name, last name, and telephone number into your interview for use in individual fields on a form. After setting up your data connection, how must you accomplish this in the minimum number of steps?

- A. Set the interview to require the contact to log in to the Customer Portal but do not create any attributes, because any data related to the logged-in user can always be loaded.
- B. Create separate attributes for the first name, last name, and phone number. Set the interview to require the contact to log in to the Customer Portal, then set the mapped-in values for each attribute.
- C. Create separate attributes for the first and last name, a number attribute for the phone number, and set the interview to be accessible for contact center staff accounts.
- D. Create separate attributes for the first and last name, a number attribute for the phone number, and set the interview to not require the contact to log in.
- E. Create separate attributes for the first name, last name, and phone number. Set the interview to require the contact to log in to the Customer Portal, then set the mapped-out values for each attribute.

Correct Answer: B

QUESTION 5

Which three statements are correct about explanations and audit reports?

- A. Explanations can only be added to the final screen in an interview.
- B. Explanations can be saved, audit reports cannot.
- C. Explanations are automatically saved to a data source when one is available.
- D. Audit reports are automatically saved to a data source when one is available.
- E. Explanations can be shown in a Form, audit reports cannot.
- F. Explanations can be shown on an interview screen, audit reports cannot.
- G. Silent and Invisible tags control the information that is shown in an explanation, not in an audit report.



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Correct Answer: AEG

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