

1Z0-562^{Q&As}

Oracle Utilities Customer Care and Billing 2 Essentials

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QUESTION 1

What do the colored bars indicate in the To Do Summary Zone?

- A. aging
- B. priority
- C. status
- D. To Do role
- E. number of To Do entries

Correct Answer: C

QUESTION 2

Which two plug-in spots call the rating functionality using base package-supplied algorithm types?

(Choose two.)

- A. Bill Segment Type - Bill Segment Create
- B. Bill Segment Type - Bill Segment FT Creation
- C. Adjustment Type - Generate
- D. Adjustment Type - Adjustment FT Creation
- E. Billable Charge Template

Correct Answer: BD

QUESTION 3

Where do the business rules reside in the Oracle Utilities Application Framework architecture?

- A. User Interface Tier
- B. Web Server
- C. Application Server
- D. Database
- E. Web and Application Server

Correct Answer: D

QUESTION 4

What correctly describes the hierarchy in how a Rate Schedule must be created?

- A. Rate Schedule, Rate Version, Rate Component, SA Type
- B. Rate Version, Rate Schedule, Rate Component
- C. Rate Component, Rate Version, Rate Schedule
- D. Rate Schedule, Rate Component, Rate Version
- E. Rate Schedule, Rate Version, Rate Component

Correct Answer: E

QUESTION 5

Which entity or entities can specify Eligibility Criteria Groups?

- A. Order
- B. Campaign
- C. Package
- D. Campaign and Package
- E. Order, Campaign, and Package

Correct Answer: A

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