

# 1Z0-996-20<sup>Q&As</sup>

Oracle Utilities Customer Cloud Service 2020 Implementation Essentials

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**QUESTION 1**

How many service agreements are linked to a severance process?

- A. all service agreements that are connected to the initiating overdue process
- B. one
- C. any number defined by the business user
- D. zero - accounts are linked to severance processes
- E. all service agreements that are connected to the initiating collection process

Correct Answer: C

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**QUESTION 2**

Which two plug-in spots can call the rating functionality using base package-supplied algorithm types? (Choose two.)

- A. Adjustment Type - Adjustment FT Creation
- B. Billable Charge Template
- C. Bill Segment Type - Bill Segment Create
- D. Adjustment Type - Generate
- E. Bill Segment Type - Bill Segment FT Creation

Correct Answer: AE

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**QUESTION 3**

What contains the details of how a bill was calculated and how it will be printed on a bill?

- A. Calculation Rules
- B. Rate Schedule
- C. Service Agreement
- D. Bill Segments
- E. Bill

Correct Answer: D

Reference: [https://docs.oracle.com/cd/E73180\\_01/PDF/4.2.2.2%20CCB.v2.5.Manage%20Meter%20Charges.pdf](https://docs.oracle.com/cd/E73180_01/PDF/4.2.2.2%20CCB.v2.5.Manage%20Meter%20Charges.pdf)

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**QUESTION 4**

How many devices can be installed at a service point at an instance in time?

- A. exactly one device
- B. up to three devices
- C. one for each service type
- D. one for each measuring component

Correct Answer: A

Reference: [https://docs.oracle.com/cd/E80256\\_01/PDF/MDM-SGG\\_Business\\_User\\_Guide\\_v2\\_2\\_0\\_0.pdf](https://docs.oracle.com/cd/E80256_01/PDF/MDM-SGG_Business_User_Guide_v2_2_0_0.pdf)

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**QUESTION 5**

Your client has installed scalar devices to measure the solar energy generated (Export) and the energy received (Import) from the National Grid. This data is stored in separate measuring components (registers).

The validation rules are generally the same for both measuring components, but there is one exception. The Negative Consumption check applies only to energy received (import). Which two are possible configurations resulting in the Negative Consumption rule being checked for energy received (import) only? (Choose two.)

- A. Modify the base VEE rule.
- B. Remove the Negative Consumption check from the VEE group.
- C. Create two different VEE groups.
- D. Use Eligibility Criteria.
- E. Use the Skip Flag in the VEE rule.

Correct Answer: CD

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