

# 1Z0-996<sup>Q&As</sup>

Oracle Utilities Customer Cloud Service 2019 Implementation Essentials

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### QUESTION 1

Which four statements correctly describe what a Service Agreement Type controls? (Choose four.)

- A. It controls the Late Payment Charge Calculation Method.
- B. It controls the Service Type to be billed.
- C. It controls the valid Rates that can be applied to the service agreement type.
- D. It controls debt age.
- E. It controls where the bill is to be sent.

Correct Answer: ABCD

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### QUESTION 2

Your client has three requirements:

1.  
Apply validations on meter reads coming from the Data Collectors.
2.  
If a meter read does not pass the validation, an error will be generated and assigned to a user.
3.  
Retry the validation every 30 minutes for the errors in case the issue is related to configuration. Which statement describes the base functions you should use?
  - A. If a To Do entry is created on the VEE exception, the IMD's Next Retry Date/Time is set to 30 minutes, and then processed by the algorithm D1-COMP-TD (Complete To Do Entries).
  - B. If a To Do entry is created on the VEE exception, the IMD's Next Retry Date/Time is set to 30 minutes, and then processed by the algorithm D1-IMD-RETRY (Retry Initial Measurement Data Processing)
  - C. If a To Do entry is created on the VEE exception, the user will need to discard the IMD and a new IMD will be loaded after 30 minutes.
  - D. If a To Do entry is created on the VEE exception, the IMD's Next Retry Date/Time is set to 30 minutes, and then processed by the algorithm D1-CRE-IMDTD (Create To Do)
  - E. If a To Do entry is created on the VEE exception, the user will need to discard the IMD and a new IMD will be manually loaded.

Correct Answer: D

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### QUESTION 3

New: An electric utility is starting an Advanced Meter Infrastructure (AMI) roll-out for their residential customers. The initial plan is to roll out devices from their manufacturer with potentially three different device models. The customer has not decided what head-end systems they will use to communicate with these devices. Based on the customer's initial roll-out strategy, the devices will have to be configured consistently to support existing tariffs for billing.

Which is a valid consideration to determine the setup of device type administrative data for this implementation?

- A. billing usage rules
- B. the model number
- C. the device's date of manufacturer
- D. valid head-end systems, valid device configuration types, and the electricity service type

Correct Answer: C

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#### QUESTION 4

When a customer has a specific price for a defined quantity which is different to other customers, where is this specific price for the related Bill Factor defined?

- A. Bill Factor Characteristic
- B. Bill Factor Value
- C. Service Agreement - Contract Value
- D. Calculation Rule
- E. Account Characteristic

Correct Answer: C

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#### QUESTION 5

Critical validation rules verify the integrity of the initial measurement data (IMD). If an implementation needs to add new critical validations, where would you configure them?

- A. as new lifecycle algorithms on the IMD Seeder BO (D1-IMDSeeder)
- B. in the pre-processing algorithm of the IMD Seeder BO (DI-IMDSeeder)
- C. as options on the IMD Seeder BO (D1-IMDSeeder)
- D. in the schema of the IMD Seeder BO (D1-IMDSeeder)
- E. in the validation algorithm on the IMD Seeder BO (D1-IMDSeeder)

Correct Answer: B

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