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QUESTION 1

An engineer wants to set up call control. Which two Cisco Unified Communications components can be used for this purpose? (Choose two.)

- A. Cisco Business Edition 7000
- B. Cisco Unity Connection
- C. Cisco Unified Communications Manager
- D. Cisco Unity Express
- E. Cisco Jabber

Correct Answer: AC

QUESTION 2

Which four actions can be selected with the Bulk Administration Tool in Cisco Unity Connection? (Choose four.)

- A. Create
- B. Modify
- C. Migrate
- D. Update
- E. Delete
- F. Export
- G. Purge
- H. Manage

Correct Answer: ADEF

QUESTION 3

A company has a 5-digit dial plan. A junior engineer inquires about the directory number external masks. Why are external masks used?

- A. to block calling number identification
- B. to enable called number identification
- C. to convert the calling directory number to the PSTN routable calling directory number
- D. to associate a directory number with a SIP endpoint



Correct Answer: C

QUESTION 4

A user in Cisco Unified Communications Manager Administration has been added to the Standard CCM Admin Users group, which includes the Standard CCMADMIN Administration role, but the user cannot add new users. What is the cause of this issue?

- A. The add user capability has been disabled for the group
- B. The incorrect group and role were assigned.
- C. The add user capability has been disabled for the role.
- D. Only the CCMAdmin user can add users.
- E. Users can be added only via LDAP

Correct Answer: C

QUESTION 5

An engineer must configure QoS for a VoIP network. Which option is the best QoS model for this task?

- A. IntServ
- B. DiffServ
- C. MPLS
- D. FIFO

Correct Answer: B

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