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QUESTION 1

A vendor connects a laptop to the projector for a presentation but notices the projector is not listed as a display in the display properties. Which of the following troubleshooting steps should be done FIRST?

- A. Ensure the projector is on.
- B. Install the projector drivers
- C. Update the graphics drivers
- D. Verify laptop compatibility

Correct Answer: A

QUESTION 2

A technician is installing virtualization software on the company developer's desktop. The developer will need to run several VMs simultaneously. The system is loaded with the Windows 10 OS and has the following specifications:

1.
i5 quad-core processor
2.
4GB of RAM
3.
256GB SSD

Which of the following should the technician upgrade on the system FIRST to meet the developer's requirements?

- A. SSD
- B. Processor
- C. RAM
- D. BIOS

Correct Answer: C

QUESTION 3

A company requires the ability to control, optimize, and report user network storage automatically. Which of the following cloud concepts can achieve this?

- A. Rapid elasticity
- B. Measured service
- C. On demand self-service
- D. Resource pooling

Correct Answer: B

Cloud computing systems control and optimize resource use by an abstract metering capability appropriate to the type of service used, such as storage, processing power, network bandwidth, or number of and active user accounts. Resource usage can be monitored, controlled, and reported, providing transparency for both the provider and consumer of the utilized service.

QUESTION 4

A sales executive's personal laptop occasionally freezes while checking email. Which of the following should a technician do FIRST?

- A. Check the network connectivity.
- B. Consider the corporate policy.
- C. Request details about the problem.
- D. Run hardware diagnostics.

Correct Answer: A

QUESTION 5

A systems administrator is troubleshooting a database server on a company LAN. Users are unable to run any database applications, but all workstations can ping the server with normal latency. Which of the following should the technician do NEXT to resolve the issue while adhering to best practices?

- A. Review the system and application logs.
- B. Document the findings.
- C. Perform a full backup.
- D. Reboot the server.

Correct Answer: A