

# 220-1002<sup>Q&As</sup>

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**QUESTION 1**

A company has just experienced a data breach that affected all mobile devices. Which of the following would BEST secure access to users' mobile devices? (Select TWO).

- A. Full device encryption
- B. Remote backup application
- C. SSO authentication
- D. Device profiles update
- E. OS security updates
- F. Biometric authentication

Correct Answer: AF

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**QUESTION 2**

A user calls the corporate help desk to report a malware detection message that is displayed on the user's screen. Which of the following should the technician instruct the user to do FIRST?

- A. Ignore the message as a false positive
- B. Shut down and restart the computer.
- C. Unplug the Ethernet cable.
- D. Follow the onscreen instructions to remove the malware

Correct Answer: C

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**QUESTION 3**

A technician is disposing of computer hardware that contains PHI. The drive must be reusable. Which of the following methods should be used?

- A. Degauss
- B. Drive wipe
- C. Standard format
- D. Low-level format

Correct Answer: B

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**QUESTION 4**

The management team has issued a new directive that states a certain string is no longer allowed in any of the names on any of the Linux workstation. Which of the following commands would a technician issue to find all the instances of the unwanted string on a workstation?

- A. `Ps aux | gre `string\``
- B. `Cd | mv `string\``
- C. `is |Grep `string\``
- D. `dd / | rm `string\``

Correct Answer: A

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**QUESTION 5**

A technician discovers a user's home computer has Windows Update disabled and suspects malware has replaced several Windows OS files. After completing a malware scan, which of the following command line utilities would the technician MOST likely run before enabling Windows Update?

- A. `xcopy`
- B. `chkdsk`
- C. `sfc`
- D. `gpupdate`

Correct Answer: C

Reference: <https://www.lifewire.com/sfc-command-system-file-checker-2626020>

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