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QUESTION 1

Which of the following must be maintained throughout the forensic evidence life cycle when dealing with a piece of evidence?

- A. Acceptable use
- B. Chain of custody
- C. Security policy
- D. Information management

Correct Answer: B

The aspect of forensic evidence life cycle that must be maintained when dealing with a piece of evidence is chain of custody. This is because chain of custody is the documentation of the movement of evidence from the time it is collected to the time it is presented in court, and it is important to maintain the integrity of the evidence

QUESTION 2

A team of support agents will be using their workstations to store credit card data. Which of the following should the IT department enable on the workstations in order to remain compliant with common regulatory controls? (Select TWO).

- A. Encryption
- B. Antivirus
- C. AutoRun
- D. Guest accounts
- E. Default passwords
- F. Backups

Correct Answer: AF

Encryption is a way of protecting cardholder data by transforming it into an unreadable format that can only be decrypted with a secret key. Backups are a way of ensuring that cardholder data is not lost or corrupted in case of a disaster or system failure. Both encryption and backups are part of the PCI DSS requirements that apply to any entity that stores, processes, or transmits cardholder data. The other options are not directly related to credit card data security or compliance.

QUESTION 3

Users access files in the department share. When a user creates a new subfolder, only that user can access the folder and its files. Which of the following will MOST likely allow all users to access the new folders?

- A. Assigning share permissions

- B. Enabling inheritance
- C. Requiring multifactor authentication
- D. Removing archive attribute

Correct Answer: B

QUESTION 4

A technician is troubleshooting a reported wireless connectivity problem with a user's laptop. The 802.11a access point is located in one of the corners of a square office with 100 meter walls, while the user's office is on the opposite corner. The user's laptop is able to wirelessly pair with a printer located in the middle of the office and the user can print in ad hoc mode. Which of the following is the reason the user is unable to connect to the Internet?

- A. 802.11a only supports ad hoc mode.
- B. The laptop NIC is faulty.
- C. RF signal is not received from the WAP.
- D. The printer is not connected to the WAP.

Correct Answer: C

QUESTION 5

A user calls the helpdesk to report that print jobs coming from a laser printer in the office are losing most of their toner due to being touched by hand smudge. The printer was recently serviced with a new fuser unit. Which of the following problems is MOST likely affecting the printer?

- A. The fuser is not heating up to proper temperature levels necessary.
- B. The pickup rollers are likely dirty and leaving paper dust on all printed pages.
- C. The printer's firmware was not updated with the installation of the new fuser.
- D. The fuser was installed backwards and is not evenly heating printed pages.

Correct Answer: A

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