

220-1102^{Q&As}

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QUESTION 1

Which of the following features allows a technician to configure policies in a Windows 10 Professional desktop?

- A. gpedit
- B. gpmmc
- C. gpresult
- D. gpupdate

Correct Answer: A

The feature that allows a technician to configure policies in a Windows 10 Professional desktop is gpedit. Gpedit is a command that opens the Local Group Policy Editor, which is a utility that allows users to view and modify local group policies on their Windows PC. Local group policies are a set of rules and settings that control the behavior and configuration of the system and its users. Local group policies can be used to configure policies such as security, network, software installation and user rights. Gpmmc is a command that opens the Group Policy Management Console, which is a utility that allows users to view and modify domain-based group policies on a Windows Server. Domain-based group policies are a set of rules and settings that control the behavior and configuration of the computers and users in a domain. Domain-based group policies are not available on a Windows 10 Professional desktop. Gpresult is a command that displays the result of applying group policies on a Windows PC. Gpresult can be used to troubleshoot or verify group policy settings but not to configure them. Gpupdate is a command that updates or refreshes the group policy settings on a Windows PC. Gpupdate can be used to apply new or changed group policy settings but not to configure them. References: CompTIA A+ Core 2 (220-1102) Certification Exam Objectives Version 4.0, Domain 1.6

QUESTION 2

An administrator has submitted a change request for an upcoming server deployment. Which of the following must be completed before the change can be approved?

- A. Risk analysis
- B. Sandbox testing
- C. End user acceptance
- D. Lessons learned

Correct Answer: A

A risk analysis must be completed before a change request for an upcoming server deployment can be approved

Risk analysis is an important step in the change management process because it helps identify and mitigate potential risks before changes are implemented. Once the risks have been analyzed and the appropriate measures have been taken to minimize them, the change can be approved and implemented.

QUESTION 3

Which of the following OS types provides a lightweight option for workstations that need an easy-to-use browser-based

interface?

- A. FreeBSD
- B. Chrome OS
- C. macOS
- D. Windows

Correct Answer: B

Chrome OS provides a lightweight option for workstations that need an easy- to-use browser-based interface

QUESTION 4

A user calls the help desk to report that none of the files on a PC will open. The user also indicates a program on the desktop is requesting payment in exchange for file access A technician verifies the user's PC is infected with ransomware. Which of the following should the technician do FIRST?

- A. Scan and remove the malware
- B. Schedule automated malware scans
- C. Quarantine the system
- D. Disable System Restore

Correct Answer: C

The technician should quarantine the system first1 Reference:

CompTIA A+ Certification Exam: Core 2 Objectives Version 4.0. Retrieved from
[https://partners.comptia.org/docs/default-source/resources/comptia-a-220-1102-exam-objectives-\(3-0\)](https://partners.comptia.org/docs/default-source/resources/comptia-a-220-1102-exam-objectives-(3-0))

QUESTION 5

A technician is setting up a new laptop. The company's security policy states that users cannot install virtual machines.

Which of the following should the technician implement to prevent users from enabling virtual technology on their laptops?

- A. UEFI password
- B. Secure boot
- C. Account lockout
- D. Restricted user permissions

Correct Answer: B

A technician setting up a new laptop must ensure that users cannot install virtual machines as the company's security policy states. One way to prevent users from enabling virtual technology is by implementing Secure Boot. Secure Boot is a feature of UEFI firmware that ensures the system only boots using firmware that is trusted by the manufacturer. It verifies the signature of all bootloaders, operating systems, and drivers before running them, preventing any unauthorized modifications to the boot process. This will help prevent users from installing virtual machines on the laptop without authorization.

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