

# 220-902<sup>Q&As</sup>

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**QUESTION 1**

Which of the following statements BEST describes client-side virtualization?

- A. Using another machine to improve the performance of the current machine
- B. Using a virtual reality interface to access the client
- C. Creating a software-based machine inside the physical machine
- D. Creating a virtual desktop PC to assist with building a new machine

Correct Answer: C

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**QUESTION 2**

A technician replaced a video card on a desktop PC. The technician powers on the PC to install the device drivers. The PC boots up and goes through the POST, but the screen goes black when trying to boot the operating system. Which of the following steps should the technician perform NEXT to troubleshoot this issue?

- A. Flash the BIOS
- B. Reseat the video card
- C. Boot the PC in safe mode
- D. Replace the video card with a new one

Correct Answer: C

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**QUESTION 3**

On a corporate network, which of the following features would be used to redirect network traffic for filtering or monitoring?

- A. Content Advisor
- B. Proxy Settings
- C. Network Drive Mapping
- D. Local Security Policy

Correct Answer: B

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**QUESTION 4**

A technician is troubleshooting a PC that is not completing POST and merely provides an audible beep code. Which of the following should be the FIRST item checked?

- A. The type of IDE cable used for the hard drive
- B. The CMOS battery charge
- C. The amount of available power to the hard drive
- D. The memory configuration

Correct Answer: D

Reference: <http://arstechnica.com/civis/viewtopic.php?p=24576099>

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#### QUESTION 5

A company has drivers with PII and other sensitive information on them. There are several drives that need to be disposed of in a short time due to federal regulations, so a technician hires a media destruction company to perform the work. Which of the following should be requested from the company?

- A. Copy of the contract for the completed work
- B. Certificate for a Certificate Authority
- C. Certificate of destruction
- D. Receipt of payment for work completed

Correct Answer: C

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