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QUESTION 1

A user brings in an older CRT monitor and reports there are issues with the colors and bands of discoloration.

Which of the following should be done to correct the issue?

A. Replace the power cord

B. Reformat

C. Increase the refresh rate

D. Degauss

Correct Answer: D

QUESTION 2

A technician is attempting to create a hidden administrative share Administrative shares can be created by using which of the following symbols after the drive letter or share name?

A. #

B. $

C. !

D. and

Correct Answer: B

QUESTION 3

When configuring user accounts, which of the following should a technician perform?

A. Make all users local administrators

B. Assign the minimum required access to the users

C. Make all users standard users

D. Assign the maximum required access to the users

Correct Answer: B

Reference: http://www.pcworld.com/article/171933/manage_users_in_windows_7.html

QUESTION 4

Which of the following provides protection against DDoS attacks?

A. RFID badge

B. UAC

C. Firewall

D. Antivirus

Correct Answer: C

QUESTION 5

A technician has been tasked with limiting the users who can connect to a network printer located centrally within an office environment. Which of the following tools would be the BEST to utilize to achieve this goal?

A. VPN

B. ACL

C. RDP

D. DLP

Correct Answer: B

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