

# 220-902<sup>Q&As</sup>

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#### **QUESTION 1**

An administrator has verified that a PC has no Internet connectivity. Using ipconfig shows that the IP address for the machine is completely different than the assigned network address. After using ipconfig /release and ipconfig / renew, the computer is still assigned the same address. Which of the following is MOST likely the cause of the issue?

- A. The NIC drivers are not properly installed
- B. HomeGroup is misconfigured
- C. DHCP server is unavailable
- D. A static IP address is configured

Correct Answer: D

#### **QUESTION 2**

A nurse is often rushed away from the workstation during an emergency without warning. The system administrator would like to reduce the chance that someone could use their machine while they are away for the duration of emergencies. Which of the following could the administrator do to help address this?

- A. Set a screensaver password
- B. Set a strong default user password
- C. Change the default user name
- D. Disable the guest user account

Correct Answer: A

#### **QUESTION 3**

A client has requested a workspace environment configuration that will allow employees to work in a virtual space for specific projects, but when working on other projects, allow them to work locally. Which of the following is the BEST solution for this virtual configuration?

- A. Multiheaded client
- B. Thin client
- C. Zero client
- D. Thick client

Correct Answer: A

# **QUESTION 4**



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A technician is preparing to clean off a malware infection from a Windows XP PC. Which of the following should be disabled prior to starting the cleaning process?

- A. System Properties
- B. System Restore
- C. Remote Desktop
- D. Automatic Updates

Correct Answer: B

### **QUESTION 5**

A user cannot open an encrypted email on a smartphone and calls the help desk for assistance.

Which of the following should the technician help to user verify?

- A. Port 443 used for HTTPS
- B. L2TP use on VPN connection
- C. Correct WPA2 key used
- D. Proper S/MME installation

Correct Answer: D

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