



300-080^{Q&As}

Troubleshooting Cisco IP Telephony and Video

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QUESTION 1

Refer to topology and Exhibits below: After making a change to a manually configured MGCP gateway, what step should you take to ensure that the gateway accepts the changes and be operational?

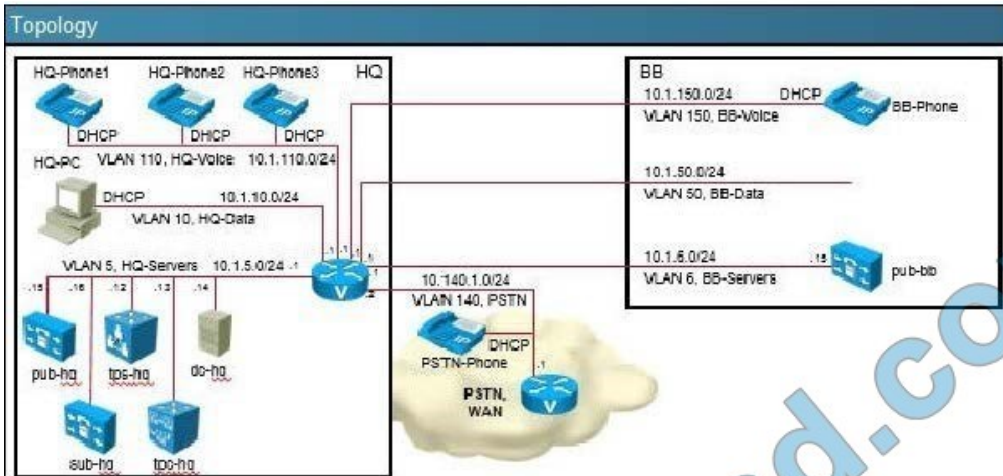


Exhibit2

Gateway Details

Product	Cisco 3925
Gateway	MGCP-GW
Protocol	MGCP
⚠ Device is not trusted	
Domain Name*	<input type="text" value="MGCP-GW"/>
Description	<input type="text" value="MGCP-GW"/>
Cisco Unified Communications Manager Group*	<input type="text" value="Default"/>

Configured Slots, VICs and Endpoints

Module in Slot 0

Subunit 0 0/0/0



Exhibit3

Device Information

Product	Cisco MGCP T1 Port
Gateway	MGCP-GW
Device Protocol	Digital Access PRI
Registration:	Unknown
IPv4 Address:	None
Device is not trusted	
End-Point Name *	S0/SU0/DS1-0@MGCP-GW
Description	S0/SU0/DS1-0@MGCP-GW

Exhibit4

```
MGCP Domain Name: HQ
Priority          Status          Host
-----
Primary          Backup Ready    10.1.5.25
First Backup     Registering with CM 10.1.5.26
Second Backup    None

Current active Call Manager: None
Backhaul/Redundant link port: 2428
Failover Interval: 30 seconds
Keepalive Interval: 15 seconds
Last keepalive sent: 21:44:55 UTC Feb 10 2015 (elapsed time: 00:20:03)
Last MGCP traffic time: 22:04:42 UTC Feb 10 2015 (elapsed time: 00:00:15)
Last failover time: 22:04:42 UTC Feb 10 2015 from (10.1.5.25)
Last switchback time: 22:04:12 UTC Feb 10 2015 from (10.1.5.26)
Switchback mode: Graceful
MGCP fallback mode: Not Selected
Last MGCP fallback start time: None
Last MGCP fallback end time: None
MGCP download tones: Disabled
TFTP retry count to shut ports: 2

FAX mode: disable
Configuration Error History:
```

- A. Issue the commands no MGCP, then MGCP.
- B. Issue the commands no SCCP. then SCCP.
- C. Issue the commands Shut, then no shut
- D. Issue the commands no CCM. then CCM.

Correct Answer: A

QUESTION 2

What is a common reason that an IP Phone cannot get its configuration from Cisco Unified Communications Manager after it obtains the correct IP address information?



- A. The DHCP scope is exhausted.
- B. The DHCP server is not reachable.
- C. The DHCP scope is on the wrong subnet.
- D. The DHCP scope has the incorrect Option 150 or 66 defined.

Correct Answer: D

QUESTION 3

You try to register a new H.323 endpoint to a Cisco VCS server, but the endpoint does not register correctly.

You successfully check network connectivity and VCS registration with other devices.

Which issue and solution will resolve this registration problem?

- A. Cisco VCS Server H.323 service must be restarted to activate the new endpoint.
- B. The Registration Policy is set to "Deny List" so all new endpoints are rejected. Set the Policy to "Allow List" so that the endpoint can register themselves and then reassign the "Deny List" Setting for security reasons.
- C. The new endpoint has not been assigned with the correct registration domain, so configure the correct domain on the endpoint.
- D. The Registration Policy is set to "Allow List" and the newly added endpoint has to be added to the list, because only listed devices are allowed to register

Correct Answer: D

QUESTION 4

A user gets the following error on the IP phone:

[205]-User Profile Absent

What could be the probable cause?

- A. The user profile is missing.
- B. The device profile is not attached to the user.
- C. The Enable Extension Mobility option is not enabled in the phone configuration window.
- D. User ID and password are incorrectly entered on the phone.
- E. User is assigned to another phone.
- F. User is logged on to another phone.



Correct Answer: B

QUESTION 5

After you deploy SAF in a mega cluster and you verify that TCP port 5050 is open, you notice that SAF connections are failing. Which two functions must you check to troubleshoot the problem? (Choose Two)

- A. Cisco AXL Web Service
- B. Cisco UP XCP Router Service
- C. Connection Conversation Messenger
- D. SMTP Server
- E. CCD Advertising Service
- F. CCD Requesting Service

Correct Answer: EF

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