



# 300-370<sup>Q&As</sup>

Troubleshooting Cisco Wireless Enterprise Networks

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### QUESTION 1

Refer to the exhibit.



```

CCNP-W#sh run | b interface
GigabitEthernet0/1

interface GigabitEthernet0/1
switchport trunk encapsulation dot1q
switchport mode trunk
channel-group 1 mode on
!
interface GigabitEthernet0/2
switchport trunk encapsulation dot1q
switchport mode trunk
channel-group 1 mode on
!
interface GigabitEthernet0/3
switchport trunk encapsulation dot1q
switchport mode trunk
channel-group 2 mode on
!
interface GigabitEthernet0/4
switchport trunk encapsulation dot1q
switchport mode trunk
channel-group 2 mode on
!
CCNP-W#

CCNP-W#sh cdp neighbors
Capability Codes: R - Router, T - Trans
Bridge, B - Source Router Bridge
S - Switch, H - Host, I - IGMP, r -
repeater, P - Phone,
D - remote, C - CVTIA, M - Two-port Mac
Relay

Device ID Local Intrfce Holdtme
Capability Platform Port ID
Cisco-WLC2 Gig 0/1 168 H AIP-CT550 Gig
0/0/1
Cisco-WLC2 Gig 0/3 168 H AIP-CT550 Gig
0/0/2

Cisco-WLC2 Gig 0/1 168 H AIR-CT550
LACInterface0/3/1
Cisco-WLC1 Gig 0/2 123 H AIR-CT550 Gig
0/0/1
Cisco-WLC1 Gig 0/4 123 H AIR-CT550 Gig
0/0/2
Cisco-WLC1 Gig 0/2 123 H AIR-CT550
LACInterface0/3/1
AP01 Fas 0/48 150 T I AIR-AP126 Gig 0.1
IDF1 Fas 0/38 160 R S I WS-C3560- Fas
0/22

CCNP-W#sh ether
CCNP-W#sh etherchannel su
CCNP-W#sh etherchannel summary
Flags: D - down P - bundled in port-
channel
I - stand-alone s - suspended
H - Hot-standby (LACP only)
R - Layer3 S - layer2
U - in use f - failed to allocate
aggregator

M - not in use, minimum links not met
u - unsuitable for bundling
w - waiting to be aggregated
d - default port

Number of channel-groups in use: 2
Number of aggregators: 2

Group Port-channel Protocol Ports
-----|-----|-----|-----
1 Po2 (SU) - Gi0/1(P) Gi0/3(P)
2 Po2 (SU) - Gi0/2(P) Gi0/4(P)
CCNP-W#

```



An access point joins the secondary wireless controller but not the primary wireless controller. Another access point has joined the controller and is working fine. The network engineer can ping the wireless controller and the access point from the core switch.

Which option is the cause of the issue?

- A. The trunk ports are missing a spanning tree configuration.
- B. The EtherChannel configuration is incorrect.
- C. The port channels configured with the wrong negotiation protocol.
- D. The trunk port configuration is incorrect.

Correct Answer: B

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## QUESTION 2

You are troubleshooting an AP that fails to join a WLC. Which step of the DTLS handshake is first when establishing a secure CAPWAP connection?

- A. ServerHello
- B. HelloVerifyRequest
- C. Server-ChangeCipherSpec
- D. ClientHello

Correct Answer: D

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## QUESTION 3

You install a WLAN in a warehouse environment for a customer. three months after the installation, the customer reports that the devices in the environment show a poor RSSI in some areas. Which option is a possible cause of the issue?

- A. an increase of stock in the warehouse
- B. an increase in the number of wireless clients
- C. RF interference from external sources, such as microwave ovens
- D. another WLAN installed in a neighboring warehouse.

Correct Answer: A

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## QUESTION 4

An engineer must open a support case with Cisco TAC. Which two commands verify the model and serial number of a controller? (Choose two.)

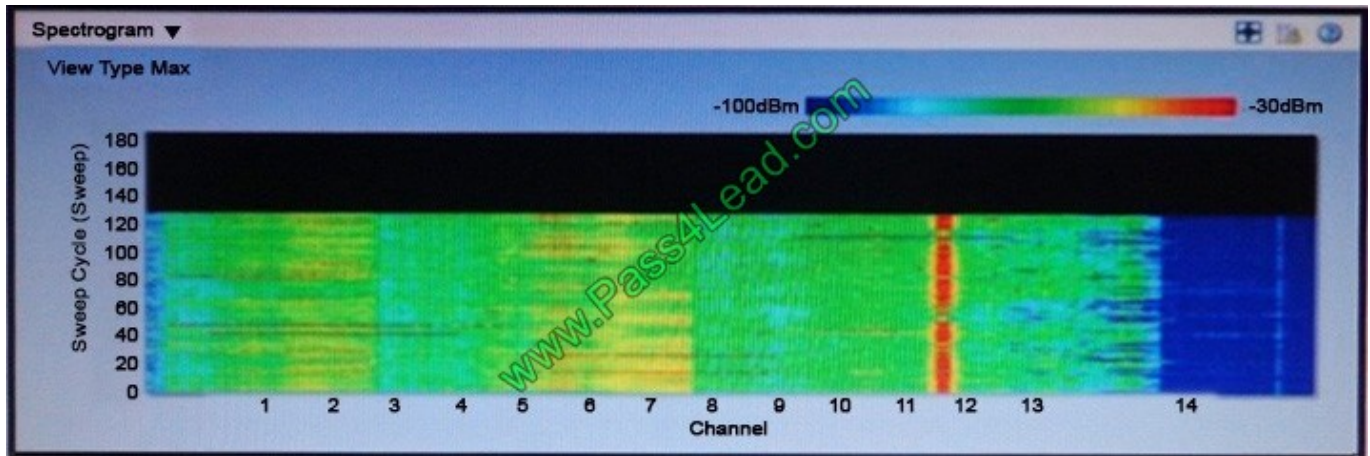


- A. show sysinfo
- B. show udi
- C. show inventory
- D. show boot
- E. show tech-support

Correct Answer: AB

### QUESTION 5

Refer to the exhibit.



An engineer is troubleshooting non-802.11 interference and observes this output. Which type of interference signatures can the engineer identify?

- A. microwave
- B. DECT phone
- C. Bluetooth
- D. jammer

Correct Answer: A

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