



300-370^{Q&As}

Troubleshooting Cisco Wireless Enterprise Networks

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**QUESTION 1**

Refer to the exhibit. Which option prevents the AP from completing the DTLS join process?

```
*Jan 15 22:29:04.847: AP has SHA2 MIC certificate - Using SHA2 MIC
certificate for DTLS.

*May 8 20:35:13.000: %CAPWAP-5-DTLSREQSEND: DTLS connection
request sent peer_ip: 192.168.10.6 peer_port: 5246
*May 8 20:35:13.207: %DTLS-5-ALERT: Received FATAL : Certificate
unknown alert from 192.168.10.6
*May 8 20:35:13.207: %DTLS-5 SEND_ALERT: Send FATAL : Close notify
Alert to 192.168.10.6:5246
```

- A. The SSC is not authorized.
- B. The root CA is missing on the WLC.
- C. The WLC has the incorrect date.
- D. An intermediary CA is missing on the WLC.

Correct Answer: A

QUESTION 2

An engineer wants to run the Voice Audit tool in PI and wants to be able to verify:

that clients will be capable of having static IPs whether or not Call Admission Control is enabled Which two rules field descriptions must be checked in the report? (Choose two.)

- A. DHCP assignment
- B. CAC: max bandwidth
- C. ACM
- D. DTPC
- E. load-based CAC

Correct Answer: AE

Reference: https://www.cisco.com/c/en/us/td/docs/net_mgmt/prime/infrastructure/3-2/reference/guide/pi_ref.pdf



QUESTION 3

A mobile workstation in a factory contains an AP that is configured as a workgroup bridge. When the workstation moves, it loses connectivity and disrupts operation. What can the engineer implement to minimize roaming problems?

- A. Use 802.1X authentication.
- B. Use Cisco Centralized Key Management for fast roaming.
- C. Use AES for encryption.
- D. Use the mobile station command.

Correct Answer: B

QUESTION 4

A wireless user is experiencing connectivity issues with their Mac OS laptop. If the Mac is exhibiting the behavior of a "sticky client," how can the tech verify which AP the user is currently connected to?

- A. Hold shift while clicking the wireless icon.
- B. Hold option while clicking the wireless icon.
- C. Hold control while clicking the wireless icon.
- D. Hold command while clicking the wireless icon.

Correct Answer: B

QUESTION 5

Refer to the exhibit.



A VoWLAN has been deployed at a customer site, and users report that audio is choppy in some areas. The exhibit captures a voice exchange between one phone that is associated to the AP at the end of the corridor (172.31.255.101) and another phone that is positioned in a conference room nearby. Which action enhances the voice application quality



of experience?

- A. Change the basic rate configuration on the WLC to include 54 Mbps.
- B. Change the WLAN QoS profile to platinum.
- C. Decrease the AP power level.
- D. Disable higher data rates on the controller

Correct Answer: A

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