

# 300-820<sup>Q&As</sup>

Implementing Cisco Collaboration Cloud and Edge Solutions (CLCEI)

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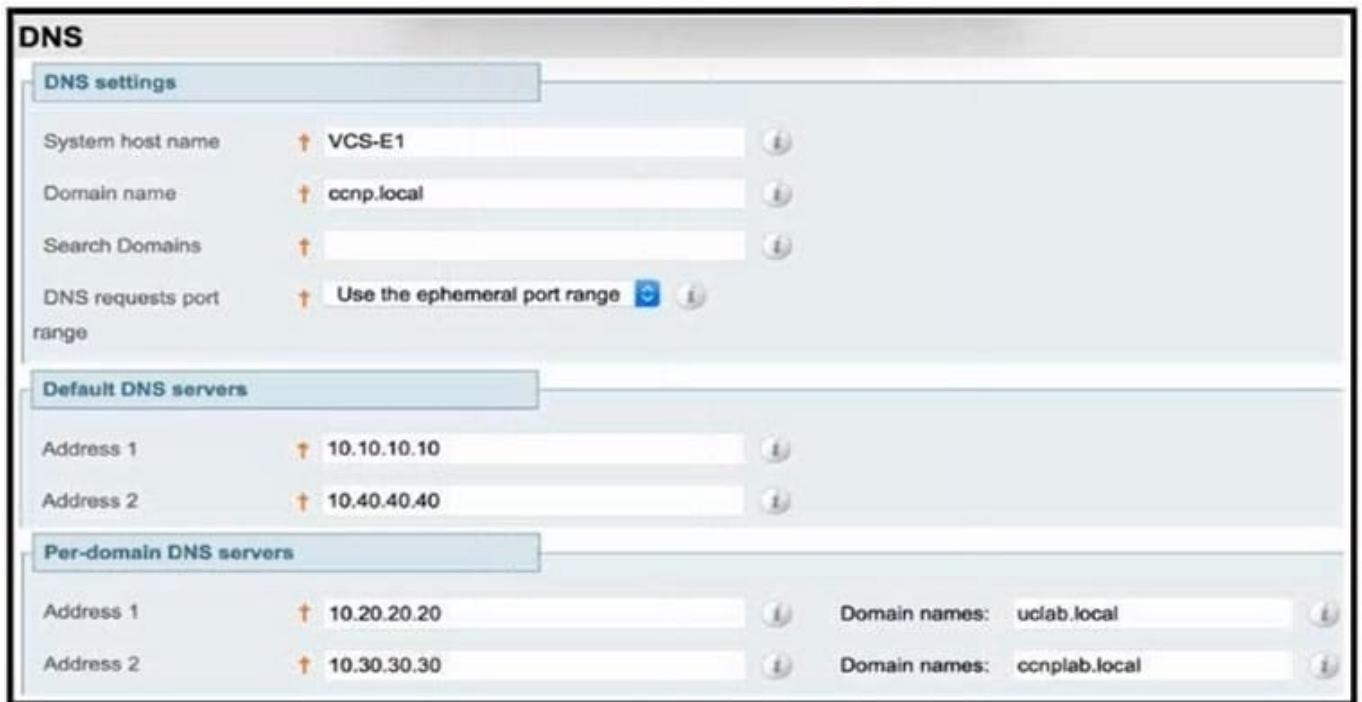
**QUESTION 1**

Which step is taken when configuring a Cisco Expressway solution?

- A. Configure the Expressway-E by using a non-traversal server zone.
- B. Enable static NAT on the Expressway-E only.
- C. Disable H.323 mode on the Expressway-E.
- D. Enable H.323 H.460.19 demultiplexing mode on the Expressway-C.

Correct Answer: B

**QUESTION 2**



Refer to the exhibit. When Expressway-E routes a call with URI 4040@uclab.local to a DNS zone, which DNS server does the Expressway query for the SIP SRV records?

- A. 10.20.20.20
- B. 10.10.10.10
- C. 10.40.40.40
- D. 10.30.30.30

Correct Answer: A

As well as the five default DNS servers, you can specify up to five additional explicit DNS servers for specified domains.

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This can be useful in deployments where specific domain hierarchies need to be routed to their explicit authorities.

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### QUESTION 3

An administrator is configuring a new Cisco Webex Hybrid Message Service deployment, and the Expressway-C Message Connector is successfully registered in the Control Hub. After the server information of the IM and Presence server is

added to the Expressway-C, an error "Connectivity to IM and Presence AXL Service could not be established" is displayed in the Control Hub. The Cisco AXL Web Service is enabled on the IM and Presence Service publisher, and the main

administrator account enabled for AXL API permission is being used.

Which configuration change must be made to resolve this error?

- A. Enable the Cisco AXL Web Service on the Control Hub
- B. Enable the Cisco AXL Web Service on the Expressway-C Message Connector
- C. Enable an End User account for AXL API permissions on the IM and Presence Service publisher
- D. Enable a second administrator account for AXL API permissions on the IM and Presence Service publisher

Correct Answer: D

Configure an account for Message Connector to access the AXL API of the Cisco Unified Communications Manager IM and Presence Service. You must use an independent administrator account, not the main administrator account. [https://www.cisco.com/c/en/us/td/docs/voice\\_ip\\_comm/cloudCollaboration/spark/hybrid-services/messageservice/cmgmt\\_b\\_spark-hybrid-message-deployment-guide/cmgmt\\_b\\_spark-hybrid-message-deployment-guide\\_chapter\\_010.html](https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cloudCollaboration/spark/hybrid-services/messageservice/cmgmt_b_spark-hybrid-message-deployment-guide/cmgmt_b_spark-hybrid-message-deployment-guide_chapter_010.html) upvoted 3 times

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### QUESTION 4

An engineer must fix broken SSH tunnels between Expressway-C (192.168.10.5) and Expressway-E (192.168.20.5). The engineer is advised that the packet capture shows the required packets for the SSH tunnels leaving the Expressway-C but not reaching the Expressway-E. Which firewall configuration must the engineer allow to resolve this issue?

- A. port 2222 from Expressway-E to Expressway-C
- B. port 7001 from Expressway-C to Expressway-E
- C. port 7001 from Expressway-E to Expressway-C
- D. port 2222 from Expressway-C to Expressway-E

Correct Answer: D

[https://www.cisco.com/c/en/us/td/docs/voice\\_ip\\_comm/expressway/config\\_guide/X12-5/exwy\\_b\\_mra-expressway-deployment-guide/exwy\\_b\\_mra-expressway-deployment-guide\\_chapter\\_0100.html](https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/expressway/config_guide/X12-5/exwy_b_mra-expressway-deployment-guide/exwy_b_mra-expressway-deployment-guide_chapter_0100.html)

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**QUESTION 5**

An engineer is supporting an existing Cisco Collaboration deployment that has internal and external home users using the solution without VPN. Business usage also includes B2B calling for voice and video. Suddenly the engineer receives a report that one of the home office users cannot use the Cisco Jabber client, and shortly after, a few more reports come in for the same error. What must the engineer check first to resolve this issue?

- A. client logs of the users
- B. real-time monitoring toll logs for problems
- C. alarms on the Cisco Expressways
- D. alarms on the Cisco UCM Cluster

Correct Answer: C

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