

# 3002<sup>Q&As</sup>

Avaya IP Office<sup>™</sup> Platform Configuration and Maintenance Exam

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### **QUESTION 1**

The modems in fax machines have trouble with VoIP. Which product is used to overcome this problem?

A. RFC 7832

B. T.38

C. X509

D. RTP Relay

Correct Answer: B

#### **QUESTION 2**

Which call flow type has a web interface to retrieve information left by the caller?

- A. Auto Attendant
- B. Avaya Contact Recorder
- C. Looped Announcement
- D. Campaign
- E. Voicemail Collect
- Correct Answer: E

#### **QUESTION 3**

In which folder on the system SD card would you place the firmware files (.bin) for an IP telephone?

- A. /temp
- B. /Ivmail
- C. /dynamic
- D. /primary
- E. /backup

Correct Answer: D

# **QUESTION 4**

Which application will allow a system administrator to see historical events and alarms on a trunk in the IP Office?



- A. Call Detail Reporter
- B. Advanced Summary Reporter
- C. Historical Reporting Application
- D. System Status Application

Correct Answer: C

## **QUESTION 5**

When a company\\'s internal DNS is down, how can a SIP Remote Worker client still register with the IP Office through the WiFi connection?

- A. DHCP will redirect the registration.
- B. The client must use the cellular network.
- C. With the FQDN and port forwarding router the Internet DNS can work.
- D. The Internet router/firewall will proxy the IP Office IP address.

Correct Answer: B

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