

3002^{Q&As}

Avaya IP Office™ Platform Configuration and Maintenance Exam

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QUESTION 1

Which method can be used for upgrading the voice prompts on the Embedded Voicemail?

- A. Voice Wizard in the Manager Application
- B. Embedded Monitoring Management
- C. External File Management in the System Status Application
- D. Embedded File Management in the Manager Application

Correct Answer: D

QUESTION 2

From which application are log files required for escalating issues to Avaya support?

- A. Manager Report
- B. Customer Call Status
- C. System Monitor
- D. SMDR

Correct Answer: C

QUESTION 3

Refer to the exhibit.

SIP Line	Transport	SIP URI	VoIP	SIP Credentials	SIP Advanced	Engineering
Line Number		9				In Service <input checked="" type="checkbox"/>
ITSP Domain Name		DevLab1				Check OOS <input type="checkbox"/>
URI Type		SIP				Session Timers
Location		Cloud				Refresh Method Auto
Prefix						Timer (seconds) On Demand
National Prefix		0				Forwarding and Twinning
International Prefix		00				Originator number
Country Code						Send Caller ID None
Name Priority		System Default				Redirect and Transfer
Description						Incoming Supervised REFER Auto
						Outgoing Supervised REFER Auto
						Send 302 Moved Temporarily <input type="checkbox"/>

You have configured enough SIP channels to carry the expected communications load, but users are reporting that sometimes they cannot call out and callers cannot get through.

Based on the information in the exhibit, what is causing the problem?

- A. The timer should be set to 2 minutes.
- B. The calls are being referred incorrectly.
- C. The caller ID is not passed by some carriers.
- D. The system is ignoring refresh messages.

Correct Answer: C

QUESTION 4

Which method will avoid corruption of the data on the SD card when removing the SD card?

- A. Pull out the card. Special shutdown is not required.
- B. Use System Monitor to shut down the card before removing the SD card.
- C. Use the Manager application to shut down the card before removing the SD card.
- D. Dial the shutdown short code to shut down the card before removing the SD card.

Correct Answer: C

QUESTION 5

Which application can be used to show available resources in an IP500v2?

- A. IP Office Manager
- B. Monitor
- C. DbgView
- D. System Status Application

Correct Answer: D

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