3100.1^{Q&As}

Avaya Aura Communication Manager Administration Exam

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QUESTION 1

Scenario

A remote user Avaya softphone to work from home reports that the client desktop application will not register. After verifying that the user has configured the softphone application to "point" to the current IP address of a Communication Manager Gatekeeper using an administered extension, you ask if the user supplied a password when logging on. The user confirms that the password was used on each log-on attempt. You look up the user\'s information and note that the type field is 4620 (IP telephone) and the security code field is.

With reference to the scenario described in the exhibit, which action should you take to ensure that the user can use the IP SoftPhone?

A. Change the IP SoftPhone field to y.

B. Change the Converge Path 1 value to match the value in converge path 2.

C. Change the message Lamp Ext value to match the extension number.

D. Change the name in the name field to match the name as administered in the LDAP directory.

Correct Answer: A

QUESTION 2

Which statement most accurately describes the major difference between Automatic Alternative Rom (AAR) and Automatic Route Selection (ARS) in a typical installation?

A. AAR routes calls over a public network; ARS routes calls over a private network.

B. AAR routes calls over a private network; ARS routes calls over a public network.

C. AAR chooses routes automatically; ARS chooses routes according to pre programmed, best-choice parameters.

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D. AAR chooses routes automatically; ARS chooses routes according to a manually administered route plan.

Correct Answer: B

QUESTION 3

You must add 500 new stations with a four digit length, starting with station 4500. What information must you populate in the dial plan analysis form?

A. Dialed String = 4; Total Length =4; Call type = sta

B. Dialed String = 45; Total Length =4; Call type = ext

C. Dialed String = 4; Total Length =4; Call type = ext

D. Dialed String = 45; Total Length =4; Call type = sta

Correct Answer: C

QUESTION 4

Scenario

A user reports that when attempting to dial an external call to local number the system does nothing ?just silence.
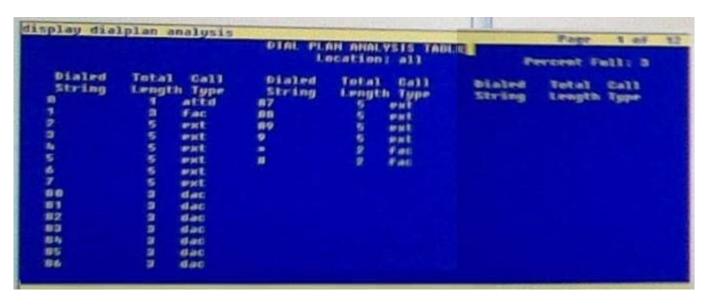
You interview the user as follows.

You: What happens if you longer after you dial your number? User: once I waited for about half a minute, then I heard these tones that supported the something was wrong.

You: Did the sound stay on the same pitch or did it change pitches back and forth? User: Back and forth one pitch higher than the other.

You: OK, that helps. What did you dial to get an outside line? User: Nine (9)

You: Thank you, I appreciate the information, I will get back with you shortly.

With reference to the scenario described in the exhibit, which statement most accurately describes the situation?

A. The user should have been able to complete the call as dialed

B. The system must be re-administered to correct the situation

C. After dialing "9" the user should have dialed more digits, then the external call would have completed

D. The user did not dial the correct access code to make an external call

Correct Answer: B

QUESTION 5

You execute the List history command to display the system transaction log. Which two types of Information do you expect to find in the transaction log or history report? (Choose two)

A. valid user logins and logoffs to or from the system

B. valid and invalid logins and logoffs to or from the system

C. recent, successful administration and maintenance commands to the system

D. recent successful and unsuccessful administration and maintenance commands to the system

Correct Answer: AC