

3101^{Q&As}

Avaya Aura® Communication Manager and CM Messaging -
Embedded Maintenance and Troubleshooting Exam

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QUESTION 1

Occasionally, a user in network region 1 lifts the handset to call a user in network region 2, and although the active red and green lights are operable, there is no dial tone. Which two possible causes should you investigate? (Choose two.)

- A. IP Softphone not enabled on the station form
- B. H.323 and SIP endpoints are incompatible when used together
- C. DSP resources out of service
- D. Network Region incompatibly administered
- E. Station does not have a voice mailbox assigned

Correct Answer: CD

QUESTION 2

Which two functionalities does Avaya Aura® Utility Server provide? (Choose two)

- A. Station and voice mailbox integration
- B. TN circuit pack firmware upgrades
- C. HTTP server to facilitate gateway firmware upgrades
- D. TFTP server to facilitate gateway firmware upgrades
- E. HTTP server to facilitate IP telephone settings updates

Correct Answer: DE

Reference 03-603628 Accessing and Managing Utility Server, Page 7 and page 26

QUESTION 3

Users at a branch office report that they can make and receive calls, but the system is behaving differently:

1. Caller ID previously displayed on incoming outside calls but does not now The name and number of the calling party displays on internal calls but is different now Users can place callers on hold, but there is no music on hold while the caller is waiting

What condition explains the system behavior?

- A. An Enterprise Survivable Server (ESS) has taken over functionality
- B. Standard Local Survivability (SLS) has taken over functionality

- C. A Local Survivable Processor (LSP) has taken over functionality
- D. The media Gateway Controller (MGC) list is net administered

Correct Answer: C

QUESTION 4

Avaya Communication Manager (CM) translations and data sets are saved and managed through two CM Interfaces: the System Access Terminal (SAT) and the

System Manage Interface (SMI).

Which statement states how you use these two interfaces to manager translation and data?

- A. Translations are saved at the SAT and data sets are saved from the SMI
- B. Both translations and data set can be backed up from the SAT.
- C. Data sets are saved at the SAT and translation are saved from the SMI
- D. Both translations and data sets can be saved from the SMI

Correct Answer: D

QUESTION 5

With the trend toward convergence, more customers have been connecting their port networks at remote locations across a WAN connection from Communication Manager.

Which timing consideration typically affects these remote port networks?

- A. CLAN timers can be administrator from 3-15 seconds.
- B. IPSI timers can be administrator from 3-15 seconds
- C. the CM primary Search Timer can be administrator from 15-3600 seconds
- D. H.248 Link Bounce Timer can be administered from 1-30 seconds.
- E. H.323 Link Bounce Timer can be administered from 1-60 seconds

Correct Answer: B
