

33810X^{Q&As}

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QUESTION 1

AMR Medicare wants to help their consumers If they have trouble doing searches on the AMR Medicare Web pages.

Which solution would meet AMR\\'s requirements?

- A. Co-Browsing Snap-In
- B. Web Chat Snap-In
- C. Presence Snap-In
- D. Context Store Snap-In

Correct Answer: B

QUESTION 2

A customer needs an application that is provided free of charge, and allows them to reduce the time required to develop and maintain scripts, workflows, and applications in the Avaya Aura Contact Center.

Which application will meet the customer\\'s requirements?

- A. Avaya Control Manager
- B. Avaya one-X Agent Desktop
- C. Avaya Agent Desktop
- D. Avaya Contact Center Orchestration Designer

Correct Answer: C

QUESTION 3

Licenses are needed to allow service for a SIP enabled Contact Center. In which two locations can the license information located? (Choose two.)

- A. Standby License Manager
- B. Local WebLM license file
- C. Remote WebLM server
- D. Remote license file

Correct Answer: AB

QUESTION 4

Different CPU and RAM requirements for virtual machines are specified How many Resource Profiles are defined In a virtualized AACC?

- A. 4
- B. 2
- C. 1
- D. 3

Correct Answer: A

QUESTION 5

The CEO of a service company wants context rich information that Is Important for better customer experience.

Which development platform allows customers to add new capabilities to their solution?

- A. Avaya BreezeTM
- B. Avaya Experience Portal Platform
- C. Avaya Performance Applications Platform
- D. Avaya Applications Platform

Correct Answer: B

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