



# 350-060<sup>Q&As</sup>

CCIE SP Operations Written

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**QUESTION 1**

According to ITIL?v3 framework, which key items are used to establish and maintain a correct level of filtering during event management?

- A. continued evaluation, design of new services, identification of service management events
- B. continued evaluation, historical records, identification of service management events
- C. design of new services, historical records, identification of service management events
- D. continued evaluation, historical records, design of new services

Correct Answer: A

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**QUESTION 2**

Performance and accounting management are similar because both are interested in collecting usage data from the network. How do they differ?

- A. Performance management uses the data for statistical purposes, whereas accounting management uses the data for billing.
- B. Performance management data is collected in real time, whereas accounting data is collected by using batch processing during set time intervals.
- C. Performance management data is collected by using a connection-oriented protocol so that data is not lost, whereas accounting data uses connectionless protocols because missed information can be synchronized later.
- D. Performance management data is used to measure network reliability, whereas accounting management data is used to measure network response time.
- E. Performance management data requires aggregation, whereas accounting management data uses device statistics.

Correct Answer: A

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**QUESTION 3**

According to ITIL?v3 framework, what type of Service Operational Management process monitors all managed occurrences within the managed network environment allowing for normal operation?

- A. incident
- B. configuration
- C. event
- D. problem

Correct Answer: C

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**QUESTION 4**

After some troubleshooting, you realize that the performance degradation of your LAN is caused by a unicast flood. The protocol analyzer shows that some ports are erroneously sending excessive unicast packets to multiple destinations. What are three possible causes of a unicast flood? (Choose three.)

- A. asymmetric routing
- B. duplex mismatch
- C. faulty NIC
- D. forwarding table overflow
- E. spanning-tree misconfiguration
- F. unidirectional link

Correct Answer: ADE

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**QUESTION 5**

According to ITIL?v3 framework, which type of test offers services to support the business through major failures or disruptive events?

- A. security
- B. availability
- C. continuity
- D. capacity

Correct Answer: C

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