

37820X^{Q&As}

37820X - Avaya Midsize Solution Design

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QUESTION 1

In an IP Office environment, which one can be run on the Vantage device?

- A. Vantage Connect Client
- B. Avaya IXTM Workplace Client
- C. Avaya Equinox Attendant
- D. IP Office Web Client

Correct Answer: B

QUESTION 2

Your customer wants to edit the standard reports.

In addition to the Basic Avaya Call Reporting license, what is required to allow your customer to change some of the 50 standard reports?

- A. Recording Library
- B. Agent Dashboards
- C. Realtime
- D. Custom reports

Correct Answer: B

QUESTION 3

Refer to the Scenario: IT-FAC.

Scenario: Island Tropics Family Amusement Center (IT – FAC or IT)

This tropical themed entertainment destination is family-owned and located near the Three Rivers ranch. Guests spend as little as an hour or possibly all-day relaxing and enjoying the rides, food, games, mini-golf and laser tag. They offer packages for birthdays, reunions, company outings, and parties. Their competition is from bowling alleys, ice and roller skating rinks, and movie theaters. They are replacing an existing Toshiba system that has digital and analog telephones.

Below is the existing telephone information. IT – FAC has a small group of inside and outside sales staff that takes reservations and helps their potential guests plan parties and events. Calls that do not call directly into sales go through the operator. IT is open 11 hours a day and the operator position is staffed 12 hours a day.

Family, executives, and office staff - 10 telephones
Sales representatives and manager – 6 telephones
General – 125 telephones (75 are walk-up/convenience telephones)
Maintenance, grounds, security (mobile support staff) – 15 telephones
Operator – 1 telephone
Analog FAX machine – 1 telephone

For this customer, you have decided to install High Availability (HA for the Session Border Controller for Enterprise SBCE) with 15 SIP trunks.

In addition to the hardware, which licensing is required for this solution?

- A. 30 Standard licenses; since you need to duplicate the Standard licenses for HA
- B. 15 Standard licenses; since HA is included with the Standard license
- C. 15 Standard licenses and 15 Standard HA licenses
- D. 15 Standard licenses and 15 Advanced licenses; since HA requires Advanced licenses

Correct Answer: B

QUESTION 4

For Avaya Equinox Meetings Online, In addition to capacity differences, which feature is only offered in the Pro VMR?

- A. Video room systems as participants
- B. Web browser connectivity
- C. Live broadcast for 750 viewers
- D. Recording and playback

Correct Answer: A

QUESTION 5

Powered by Avaya R3.x supports several different Hypervisors. Which two applications support the KVM Hypervisor? (Choose two.)

- A. AWFOS
- B. ASBCE
- C. IP Office
- D. ACCS

Correct Answer: AC

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