500-301^{Q&As}

Cisco Cloud Collaboration Solutions

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QUESTION 1

Which manager tools option is available in the Cisco WebEx Support Center?

A. Set up queues with rules-based routing, by availability or skill set.

B. Provide notification when a customer is in your queue.

C. Send out a post-survey and notes

D. Allow technicians to reboot and reconnect.

Correct Answer: A

QUESTION 2

Which advantage to using Cisco WebEx Training Center is true?

A. A built-in optional ecommerce allows you to charge for training.

B. You can host town hall events more easily.

C. You can more easily offer support to users within your organization

D. You can record sessions to live playback later.

Correct Answer: A

https://collaborationhelp.cisco.com/article/en-usAA/BX26853

QUESTION 3

Which feature is offered in Web Ex Training Center that is not offered in Web Ex Meeting Center?

A. annotation tools

B. breakout sessions

C. polling question

D. desktop, application and content sharing

Correct Answer: C

QUESTION 4

Which product in the Cisco Spark Flex Plan offers advanced multimodal firewall traversal for mobile and remote access to unified communications services?

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A. Cisco Meeting Server

B. Cisco Unified Communications Server

C. Cisco Expressway Series Servers

D. Cisco Unified Connection Server

Correct Answer: C

QUESTION 5

Which connector in a Cisco Spark Hybrid deployment provides integration between on-premises call processing services and Cisco Collaboration Cloud?

A. management connector

B. calendar connector

C. directory connector

D. call connector

Correct Answer: D

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