

# 5V0-61.19<sup>Q&As</sup>

Workspace ONE Unified Endpoint Management Specialist

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### QUESTION 1

A report is stuck in the queued state. Verification has shown that email delivery is working, but the reports are still not received. What should be checked first?

- A. If a manually generated report cannot be generated by the system and the subscription fails
- B. If a manually generated report result can be sent as an email via the console
- C. If the generated report is categorized as spam
- D. If a manually generated report result can or cannot be downloaded

Correct Answer: D

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### QUESTION 2

In the Email Notification Service (ENS) log file, an administrator finds the following error message:

"Insufficient service users in domain to monitor mailbox ...".

What causes this issue?

- A. The wrong Exchange server version is used.
- B. The certificate is not valid between ENS and EWS.
- C. Values between Exchange Web Service (EWS) and ENS are not matching.
- D. The administrator needs to open a VMware support case ticket because the support team needs to change values in the Cloud.

Correct Answer: C

Reference: <https://docs.vmware.com/en/VMware-Workspace-ONE-UEM/1811/WS1-Email-NotificationService.pdf> (7)

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### QUESTION 3

Which two statements are true about multiple Exchange Server versions in the same e-mail domain? (Choose two.)

- A. All of the Exchange Servers need to be updated to the same version of Windows Server.
- B. An administrator needs to install separate instances of Email Notification Services (ENS).
- C. The ENS server is able to complete all the subscriptions correctly.
- D. The ENS server functionality is interrupted.
- E. Each Exchange server needs to have at least one Apple Push Notification Service (APNS) Certificate.

Correct Answer: DE

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#### QUESTION 4

When enrolling a device into a newly set up Workspace ONE environment, a user receives the error message "Invalid User Credentials". The user has verified that they are using the correct Active Directory credentials. The user has also successfully performed the "Test Connection" process to the Active Directory integration within the Workspace ONE UEM, but they still get the same error.

How should this problem be solved?

- A. Check the Device Enrollment restriction settings.
- B. Exit the Airplane mode on a mobile device.
- C. Enable Directory Authentication as the authentication mode.
- D. Enable the Workspace ONE REST API.

Correct Answer: A

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#### QUESTION 5

An administrator has enabled Kerberos Constrained Delegation (KCD) on the SEG v2. If the administrator publishes a profile without a certificate payload and the user enters the password, everything works fine. When the user publishes the same profile with a certificate payload, the system is unable to connect and synchronize emails.

Which two troubleshooting steps need to be taken? (Choose two.)

- A. KCD is not supported on SEG v2.
- B. Verify if the service account is a member of the IIS user group on each CAS Exchange server.
- C. Verify that the Workspace UEM Console certificate is uploaded as a client certificate chain.
- D. Verify that port 88 is not blocked between the SEG and the Active Directory domain controller(s).
- E. Verify that the service account is set to the service type OWA.

Correct Answer: CD

Reference [https://docs.vmware.com/en/VMware-Workspace-ONE-UEM/1907/WS1\\_KCD\\_SEGV2\\_Doc.pdf](https://docs.vmware.com/en/VMware-Workspace-ONE-UEM/1907/WS1_KCD_SEGV2_Doc.pdf)

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