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QUESTION 1

When performing an update to Cisco UCCE solution, which components do not need to be upgraded together during the same maintenance window?

- A. Call router and peripheral gateway
- B. Administrative workstation and HDS-DDS
- C. Call router and logger
- D. Call router and administrative workstation

Correct Answer: A

QUESTION 2

Which option lists what the Security Wizard configures with Cisco UCCE?

- A. Windows Firewall and IPsec configuration
- B. VPN configuration and IPsec configuration
- C. Windows Firewall and SQL hardening
- D. IPsec configuration and anti-virus exception

Correct Answer: C

QUESTION 3

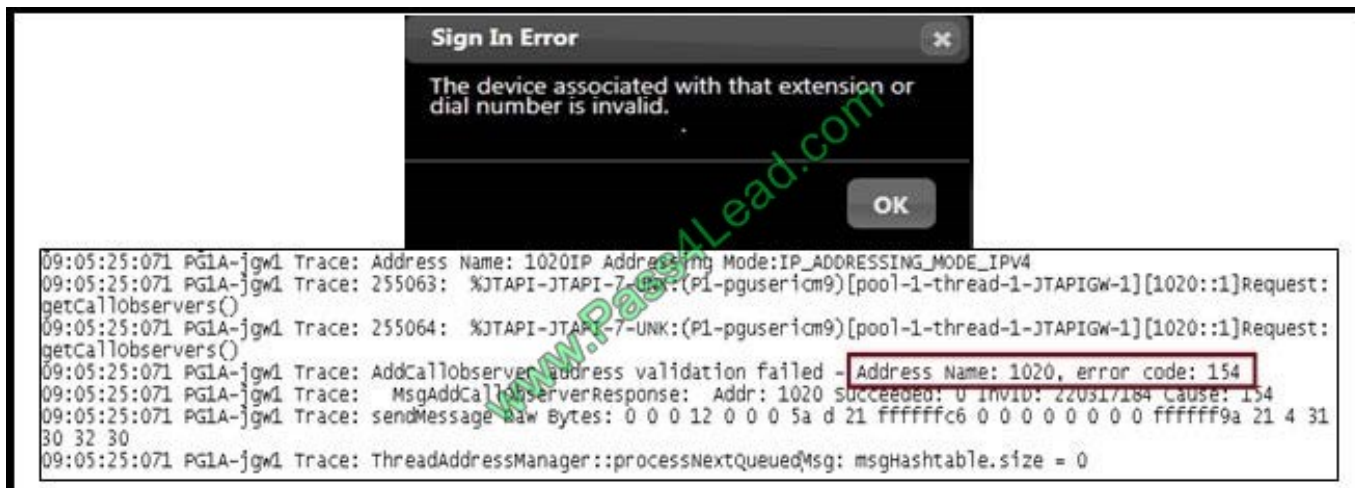
Which list of scripting objects is valid in a Consider If formula for Precision Queue?

- A. Call, PQ, SkillGroup, Call Type
- B. Call, Attribute, SkillGroup, Call Type
- C. Call Manager, Proficiency, Skillgroup, Call type
- D. Call, PQ, Attribute, Call Type

Correct Answer: A

QUESTION 4

Refer to the exhibit.



In a Cisco Finesse 10.0(x) deployment, an agent with single line 89XX hard phone is having trouble logging in to the desktop. The error message highlighted has been found in the Jgw1log file.

Which option describes the likely cause of this error?

- A. MAC address of the phone not associated with PG user.
- B. PG user does not have "Standard CTI Allow Control of Phones supporting ConnectedXfer and conf user group" role.
- C. In the peripheral gateway, Agent Phone Line Control not set to "All Lines".
- D. Phone Join Across Lines feature is enabled.
- E. Phone line does not have the Maximum Number of Calls and Busy Trigger setting set to 2 and 1 respectively.

Correct Answer: B

QUESTION 5

Using queuing at the edge with SigDigits, which option describes what "param sigdigits 3" on the bootstrap service accomplishes?

- A. Prefix three digits to the dialed number at the end.
- B. Suffix three digits to dialed number.
- C. Truncate three digits from dialed number.
- D. Consider only the first three digits from the dial number.

Correct Answer: C

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