

6201.1^{Q&As}

Avaya Contact Center on Avaya Aura(TM) Communication Manager
and Avaya Call Management System Implementation Exam

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QUESTION 1

Which two statements about scheduling backups with the Timetable feature are true? (Choose two)

- A. Timetable can be used to schedule a LAN backup of the customer's data.
- B. A Timetable should be scheduled to perform a Maintenance backup when the CMS is in a backup state.
- C. A Maintenance Backup Timetable is shipped with the CMS system but it is not scheduled.
- D. Timetable can be used to schedule a LAN backup of the customer's system.
- E. A Timetable can be scheduled using CMS Supervisor or ASCII CMS.

Correct Answer: BC

QUESTION 2

A customer has purchased 5200 agent licenses and each agent has been assigned at least 3 skills.

Which two values would be a valid Data Storage Allocation entry for "Maximum agents logged in"? (Choose two)

- A. 10400
- B. 15600
- C. 100000
- D. 500000

Correct Answer: BC

SHOULD BE B,C ($5200 * 3 = 15600$. AND 100000)

The number of agents that can log into the same split/skill is limited by the maximum Members per Group limits. Maximum agent limits are reduced by the number of non-ACD members and AAS ports administered and, with non-EAS, the additional splits assigned to agents that are not logged into.

QUESTION 3

Which three ways can be used to verify the CMS is collecting data from the Communication Manager? (Choose three)

- A. The arrow on the CMS menu is up
- B. From the CMS menu. Maintenance Connection Status shows a link operational.
- C. The /cms/install/logdir/admin. log shows a link is operational.

D. The /cms/pbx/3cd/spi.err shows calls being transmitted.

E. From the CMS menu, Maintenance: Error Log Report shows calls being transmitted

Correct Answer: ABC

QUESTION 4

Which Communication Manager SAT command provides a list of vectors that contain a specific variable?

A. Monitor variables

B. List trace variables

C. display variables

D. list usage variable

Correct Answer: D

(list usage button-type | digit-string | extension | holiday-table | hunt-group | ip- address | node-name | variables | vector)

QUESTION 5

When connecting the service PC to S8800, the cable connects the System Management Ethernet connector port.

Which port is used when hooking the monitor to the CMS T5220?

A. SER MGT Port

B. NET MGT Port

C. NET 1 Port

D. XVR-300XB port

Correct Answer: A

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