



640-461^{Q&As}

Introducing Cisco Voice and Unified Communications Administration
v8.0

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**QUESTION 1**

Refer to the exhibit.

Edit User Basics (phonetest)
User Edit Refresh Help
Save Previous Next
Status
⚠ This user is integrated with a Cisco Unified Communications Manager end user. Some fields may be disabled.
Name
Alias*
First Name
Last Name

You modify the primary extension of a Cisco Unified Communications Manager user, but shortly afterwards the user complains that although she can access her mailbox, her IP phone is not receiving new voice message notifications. What Cisco Unity Connection option should you configure to resolve the problem?

- A. Edit User Basics > Extension
- B. Edit User Basics > Alternate Extension
- C. Edit User Basics > Message Waiting Indicators
- D. Edit User Basics > Message Actions
- E. Tools > Synch Users

Correct Answer: A

QUESTION 2

When a user calls a Cisco Unified Communications Manager telephone and another call is already in progress on that telephone, the calling user sees incorrect line identification information. Which configuration item is at fault?

- A. The calling user dialed the wrong number.
- B. The directory number exists in two partitions, but each line has different line identification information.
- C. The call was forwarded to another directory number.
- D. The line that was called cannot accept more than one call at a time.

Correct Answer: B

**QUESTION 3**

When you attempt to add a phone to the Cisco Unified Communications Manager Express using the GUI interface, the error "No New Phone to Add" appears. Which command is causing the error?

- A. no auto-reg-ephone
- B. no service ephone-reg
- C. sip-ua no auto-reg-ephone
- D. stcapp ccm-group 1

Correct Answer: A

QUESTION 4

An administrator wants to locate and remove all unassigned directory numbers on the Cisco Unified Communications Manager system. Which method is the best method to accomplish this task?

- A. Choose Device > Phone. Search all phones and remove the undesired directory numbers.
- B. Use the Dial Plan Installer to remove the directory numbers.
- C. Use the Disaster Recovery System to restore only valid directory numbers.
- D. Choose Call Routing > Route Plan Report, choose the Unassigned DN drop-down menu, and then remove all orphaned directory numbers.
- E. Choose Device > Device Settings > Device Defaults and use the wizard to locate and remove the orphaned directory numbers.

Correct Answer: D

- A. Assigned phone could be deleted from device>phone option.
- E. Device defaults are used to updating devices.

Link: http://www.cisco.com/en/US/docs/voice_ip_comm/cucm/admin/8_5_1/ccmcfg/b03rtrep.html#wp1024696

QUESTION 5

Which standard protocol is utilized for signaling between the Cisco Unified Communications Manager Express router and the Cisco Unity Express module?

- A. SCCP
- B. HTEMS



C. SIP

D. XCP

Correct Answer: C

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