

642-241^{Q&As}

Unified Contact Center Enterprise Design (UCCED)

Pass Cisco 642-241 Exam with 100% Guarantee

Free Download Real Questions & Answers **PDF** and **VCE** file from:

<https://www.pass2lead.com/642-241.html>

100% Passing Guarantee
100% Money Back Assurance

Following Questions and Answers are all new published by Cisco
Official Exam Center

- ⚙️ **Instant Download** After Purchase
- ⚙️ **100% Money Back** Guarantee
- ⚙️ **365 Days** Free Update
- ⚙️ **800,000+** Satisfied Customers



QUESTION 1

In the Cisco Unified Contact Center Enterprise clustering over the WAN deployment model, which WAN configuration is not supported?

- A. Three WAN links: One private network connection and two visible networks (highly available) which do not fail over to the private network.
- B. Two WAN links: One private network connection and one visible network that is allowed to fail over to the private network if the visible network fails.
- C. One WAN link: All traffic is converged on a single MPLS network by using appropriate QoS markings and settings to ensure latency and bandwidth requirements.
- D. One MAN or SONET link: All traffic is converted on a single SONET ring network that is designed to automatically reroute if there is a link failure in one direction.

Correct Answer: D

QUESTION 2

Which two statements are Cisco Best Practices when enabling CTI Manager on a Cisco Unified Communications Manager Server? (Choose two.)

- A. CTI Manager must be enabled on the Cisco Unified CallManager publisher to allow CTI applications access to the publisher database.
- B. CTI applications should be load-balanced across all CTI Managers in a cluster.
- C. All phones on the Cisco Unified Communications Manager cluster should be associated with CTI Manager to allow calls to be sent to the phones.
- D. CTI Manager should only be enabled on call-processing subscribers.

Correct Answer: BD

QUESTION 3

Which node in a Cisco Unified Contact Center Enterprise system should be used to modify contact center configuration?

- A. Cisco Unified Contact Center Enterprise Logger
- B. Cisco Unified Contact Center Enterprise Call Router
- C. Cisco Unified Contact Center Enterprise NIC
- D. Cisco Unified Contact Center Enterprise Administrative Server
- E. Cisco Unified Contact Center Enterprise Peripheral Gateway

Correct Answer: D

QUESTION 4

During a normal call flow in the Cisco Unified Contact Center Enterprise solution, how long is the voice gateway port engaged?

- A. from the call arrival to the point that the agent answers
- B. from the transfer to IVR to the point that the agent hangs up
- C. from the call arrival to the point that the agent hangs up
- D. from the call arrival to the point that the agent is ready

Correct Answer: C

QUESTION 5

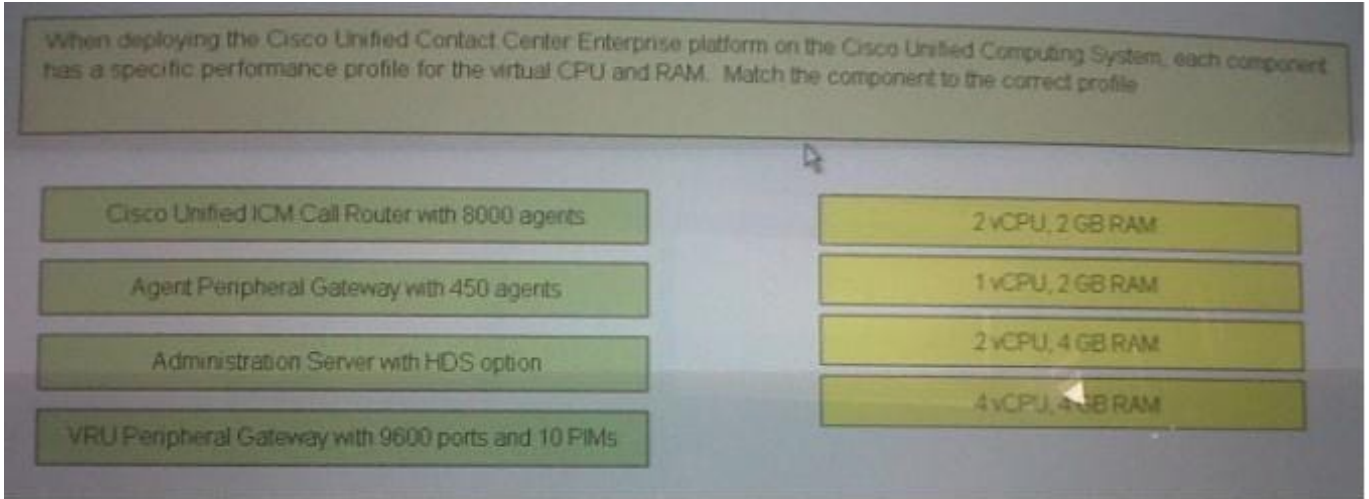
When deploying the Cisco unified Contact center enterprise platform on the Cisco Unified Computing System, each component has a specific performance profile for the virtual CPU and RAM. Match the component to the correct profile.

Select and Place:

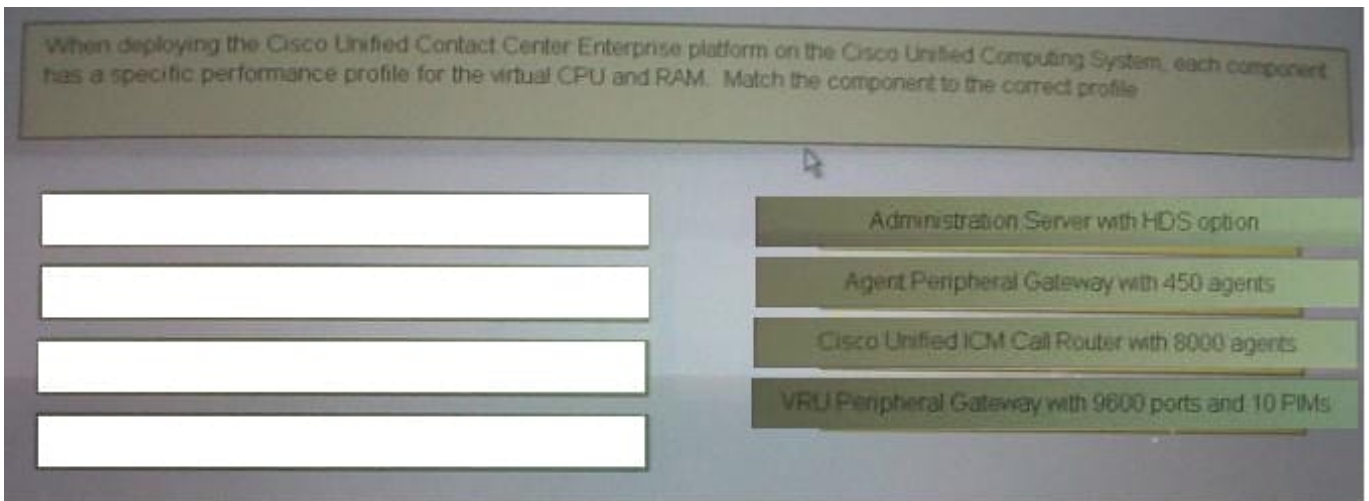
When deploying the Cisco Unified Contact Center Enterprise platform on the Cisco Unified Computing System, each component has a specific performance profile for the virtual CPU and RAM. Match the component to the correct profile

Cisco Unified ICM Call Router with 8000 agents	2 vCPU, 2 GB RAM
Agent Peripheral Gateway with 450 agents	1 vCPU, 2 GB RAM
Administration Server with HDS option	2 vCPU, 4 GB RAM
VRU Peripheral Gateway with 9600 ports and 10 FIMs	4 vCPU, 4 GB RAM

Select and Place:



Correct Answer:



[642-241 VCE Dumps](#)

[642-241 Exam Questions](#)

[642-241 Braindumps](#)