



70-123^{Q&As}

Planning, Implementing and Maintaining a Software Asset Management (SAM) Program

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**QUESTION 1**

You are a Software Asset Management (SAM) consultant for Company.com. The company network contains 250 desktops of various ages and specifications. The company network contains 25 servers. The customer needs to implement a SAM tool to monitor the company's software and hardware. The company runs business-critical operations on the network, which has limited available bandwidth. You need to recommend a SAM monitoring method that does not affect the company's business operations. Which method of monitoring should you recommend?

- A. a scan tool that uses active interrogation and disperses the load throughout the day
- B. a scan tool that is installed on all computers and that runs on startup
- C. a login script
- D. timed scans that run at regularly scheduled intervals

Correct Answer: B

QUESTION 2

You are a Software Asset Management (SAM) consultant for Company.com. The customer needs to upgrade several computers from Microsoft Office 95 to Office 2003. The customer is unsure which upgrade options are available. You need to recommend an upgrade option for the customer. Which option should you recommend?

- A. Purchase a new license of Office 2003, because Office 95 is not a qualifying product for Office 2003 Version Upgrade.
- B. Purchase an Office 2003 Version Upgrade, and use Office 95 as the qualifying upgrade product.
- C. Purchase Office 2003 Version Upgrade and Software Assurance.
- D. Purchase Office 2000 Version Upgrade and Software Assurance.

Correct Answer: B

QUESTION 3

You are a Software Asset Management (SAM) consultant for Company.com. Your customer wants to claim additional license rights, such as secondary user rights. However, the customer cannot find the existing license documentation. You

need to advise the customer how to proceed.

What should you tell the customer?

- A. There is no need for concern about additional license rights, because these rights are not the subject of this investigation.
- B. Additional license rights are given rights and cannot be detained. Therefore, no additional documentation is needed.
- C. To claim additional license rights, you must first locate the existing license documentation.



D. If additional license rights are not managed centrally and updated daily, then they do not meet the requirements of Microsoft Select License agreements and Microsoft Open License agreements.

Correct Answer: D

QUESTION 4

You are a Software Asset Management (SAM) consultant for Company.com. You discover that some employees installed privately duplicated software on their work computers. The customer suspects that employees do not understand the

importance of using legal software. You need to advise managers how to inform employees about the legal aspects of misusing software. Which statement or statements should you use?

(Choose all that apply.)

- A. Although software copyright infringement is illegal, offenders are rarely prosecuted.
- B. When software is purchased, the buyer acquires the property of the software.
- C. Managers and employees are legally responsible for the use of software in their companies.
- D. In most countries, software is protected by intellectual property law and by copyright law.

Correct Answer: AB

QUESTION 5

You are a Software Asset Management (SAM) consultant for Company.com. The company purchased software licenses through a variety of channels and from a number of vendors since its inception. Because the company does not use a common method for software procurement, the most cost-effective source is not always used. Some departments of the company resist using a common method for procurement. You need to recommend a more cost-effective method for software procurement. Which method should you recommend?

- A. Purchase volume licensing agreements.
- B. Purchase software by using an online auction.
- C. Purchase white box/Original Equipment Manufacturer (OEM) software from the Internet.
- D. Purchase software when hardware is purchased.

Correct Answer: D



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