



# 70-682<sup>Q&As</sup>

Pro. Upgrading to Windows 7 MCITP Enterprise Desktop Support Technician

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**QUESTION 1**

This question is the first in a series of questions that all present the same scenario. For your convenience, the scenario is repeated in each question. Each question presents a different goal and answer choices, but the text of the scenario is exactly the same in each question in this series. Start of repeated scenario You are an enterprise desktop support technician for Consolidated Messenger. Changed with the DEMO VERSION of CAD-KAS PDF-Editor (<http://www.cadkas.com>). Network Configuration The company has three offices named Office1, Office2, and Office3. The offices connect to each other over the Internet by using VPN connections. Each office has an 802.11g wireless access point. All wireless access points are configured to use Radius01 for authentication. Active Directory Configuration The network contains one Active Directory domain named consolidatedmessenger.com. The relevant organizational unit structure is shown in the following diagram. The relevant Group Policy objects (GPOs) in the domain are configured as shown in the following table. Applications The relevant applications on the network are shown in the following table. Server Configuration The relevant servers are configured as shown in the following table. S Client Configuration Each office has 500 desktop computers that run Windows 7 Enterprise. There are 250 mobile users that travel regularly between all three offices. The mobile users have laptop computers that run Windows 7 Enterprise. To prevent the spread of malware, the company restricts the use of USB devices and only allows the use of approved USB storage devices. Printers The marketing group has several printers that are shared on File01. A shared printer name Printer1 is a high-performance, black-and-white printer. A shared printer named Printer2 is a high-definition, photo-quality, color printer. Printer2 should only be used to print marketing brochures. End of repeated scenario The chief financial officer (CFO) releases new guidelines that specify that only users from finance are allowed to run FinanceApp1. Users in the Marketing OU report that they can run FinanceApp1. You need to ensure that only users in the Finance OU can run FinanceApp1. What should you do?



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Group Policy name	Linked to OU
Desktops	Desktops
Laptops	Laptop
ServerComputers	Servers
AllComputers	CorpComputers
AllUsers	UserAccounts



Application name	Type	Description
FinanceApp1	Windows Application	A financial analysis application that is used by the finance users.
ERPApp1	Windows Application	A new ERP application that is deployed in a pilot project.

Server name	Server role(s)	Office
DC01	Domain controller, DNS	Office1
DC02	Domain controller, DNS	Office1
File01	File server, DHCP	Office1
Radius01	Network Policy Server (NPS)	Office1
DC03	Domain controller, DNS, DHCP	Office2
DC04	Domain controller, DNS, DHCP	Office3

- A. In the AllComputers GPO, create a new AppLocker executable rule.
- B. In the Desktops GPO and the Laptops GPO, create a new Windows Installer rule. Changed with the DEMO VERSION of CAD-KAS PDF-Editor (<http://www.cadkas.com>).
- C. In the AllComputers GPO, create a software restriction policy and define a new hash rule.
- D. In the Desktops GPO and the Laptops GPO, create a software restriction policy and define a new path rule.

Correct Answer: A

## QUESTION 2

You have an answer file for a Windows 7 installation. You need to perform an unattended installation of Windows 7 by using the answer file. You must achieve this goal by using the minimum amount of administrative effort. What should you do?

- A. Name the answer file autounattend.xml and save it to a USB disk. Start the computer from the Windows 7 DVD.
- B. Name the answer file autounattend.ini and save it to a USB disk. Start the computer from the Windows 7 DVD.
- C. Name the answer file unattend.xml and save it to a USB disk. Start the computer from the Windows Preinstallation Environment (Windows PE).
- D. Name the answer file unattend.txt and save it to a USB disk. Start the computer from the Windows Preinstallation Environment (Windows PE).

Correct Answer: A

## QUESTION 3

Start of repeated scenarioYou are an enterprise desktop support technician for Fourth Coffee. The network contains a single domain named fourthcoffee.com. Physical EnvironmentThe company has three offices. The offices are configured as shown in the following table. The relevant servers are configured as shown in the following table. The



Web1 server is accessible only through the URL http://web1.fourthcoffee.local. Application Configurations Fourth Coffee deploys an application named App1 to users in the main office by using a Group Policy object (GPO) named APP1Deploy. App1 requires that a drive named M be mapped to \\AppServer1\AppData\$. App1 saves information on a local computer if drive M is unavailable. All client computers have drive M. Security Policy The corporate security policy states that domain controllers can only be deployed in secure data centers. Branch office 2 does not have a secure data center. Client Configuration All users connect remotely through VPN1. VPN1 is configured to accept only SSTP-based VPN connections. All client computers receive IP configurations from DHCP. You recently purchased 100 desktop computers from a new hardware vendor. End of repeated scenario Users in branch office 2 map drives to shared folders on SRV1. The users report that they cannot access files in the shared folders when the WAN link between branch office 2 and the main office is unavailable. When they attempt to access the files, they are prompted to enter their credentials but are denied access. You need to ensure that the users can access the shared folders if the WAN link fails. What should you do?

Office	Organizational unit (OU)	Active Directory site name
Main office	MainOffice	Main Office Site
Branch office 1	BranchOffice1	Branch 1 Site
Branch office 2	BranchOffice2	Branch 2 Site

10 / 65

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Server Name	Role	Office
DC1	Domain controller, DNS server	Main office
DC2	Domain controller, DNS server	Branch office 1
SVR1	Member server, DNS server, file server, DHCP server	Branch office 2
DHCP1	DHCP server	Main office
VPN1	VPN server	Main office
Web1	Web server	Main office
AppServer1	Application server	Main office

- A. Instruct a desktop support technician to configure Offline Files on the Windows 7 computers.
- B. Instruct a desktop support technician to configure BranchCache on the Windows 7 computers.
- C. Request that a domain administrator deploy a domain controller in branch office 2.
- D. Request that a domain administrator enable Universal Group Membership Caching for branch office 2.

Correct Answer: A

**QUESTION 4**

You work as a desktop technician at ABC.com. The ABC.com network consists of a single Active Directory domain named ABC.com. All servers on the network run Windows Server 2008. All client computers run Windows 7 Enterprise.

You want to install Windows 7 Enterprise on a new computer. You want to automate the installation by using an answer file.



What is the easiest way to install Windows 7 using an answer file?

- A. Rename the file to unattend.xml. Boot the computer to the Windows 7 DVD then specify the path to the answer file.
- B. Rename the file to autounattend.xml. Boot the computer to the Windows 7 DVD then specify the path to the answer file.
- C. Store the answer file on a USB disk and rename the file to unattend.xml. Then boot the computer to the Windows 7 DVD
- D. Store the answer file on a USB disk and rename the file to autounattend.xml. Then boot the computer to the Windows 7 DVD

Correct Answer: D

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#### QUESTION 5

You deploy a Windows 7 Enterprise image to a computer on the network. You need to display the detailed activation and license status of the computer. What should you run?

- A. Msconfig.exe
- B. Slui.exe
- C. Slmgr.vbs and specify the dli parameter
- D. Winrm.vbs and specify the id parameter

Correct Answer: C

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