



70-685^{Q&As}

Windows 7, Enterprise Desktop Support Technician

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QUESTION 1

A company has client computers that run Windows 7 Enterprise.

Malicious files have caused a client computer to become unresponsive. You delete the suspicious files. On reboot, the suspicious files reappear.

First, you need to ensure that the malicious files are visible from Windows Explorer. Thereafter, you need to ensure that the malicious files are visible from the command prompt.

Which two actions should you perform in sequence?

(To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.)

Select and Place:

Run the **regedit.exe** command.

Run the **msinfo32.exe** command.

Run the **attrib -h C:*.* /s /d** command.

Remove all suspicious entries from the registry key.

In Windows Explorer, choose the Folder Option to **Show hidden files, folders and drives**.

Open the **HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Windows\CurrentVersion\Appllet** key.

Open the **HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Windows\CurrentVersion\Run** key.

Correct Answer:

Run the **regedit.exe** command.

Run the **msinfo32.exe** command.

Remove all suspicious entries from the registry key.

Open the **HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Windows\CurrentVersion\Appllet** key.

Open the **HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Windows\CurrentVersion\Run** key.

In Windows Explorer, choose the Folder Option to **Show hidden files, folders and drives**.

Run the **attrib -h C:*.* /s /d** command.

**QUESTION 2**

You deploy a WAP in the company's Beijing office. Client computers connect to it by using the WiFi GPO. You deploy an 802.1X authentication server that is used to authenticate wireless connections.

You need to ensure that the wireless authentication meets the company's requirements.

Which security option should you configure the wireless connections to use?

- A. WPA-Enterprise
- B. WEP
- C. WPA2-Personal
- D. No authentication (Open)

Correct Answer: A

Chapter 2 Lesson 3 p 86 90 http://www.youtube.com/watch?v=g-0MM_tK-Tk

QUESTION 3

The help desk reports that remote desktop connections are not enabled on the public computers in the chalets. Consequently, the help desk must instruct local staff to enable remote desktop connections on each public computer.

You need to ensure that remote desktop connections are enabled when public computers are deployed in the chalets.

What should you do?

- A. Enable Remote Desktop Connection in the standard computer image.
- B. Instruct the help desk to enable Windows Remote Management (WinRM) on the public computers.
- C. Request that a network administrator create a logon script for the domain.
- D. Request that a network administrator create a new Group Policy to enable remote desktop connections. Link the new Group Policy to each site.

Correct Answer: A

QUESTION 4

A user at the Headquarters site is able to run .bat files on LAPTOP01. However, you notice that the AppLocker GPO was successfully applied to the computer. You need to ensure that the user's computer complies with the existing AppLocker GPO settings.

Which service should you start on LAPTOP01?



- A. Application Experience
- B. Application Identity
- C. Application Management
- D. Application Information

Correct Answer: B

Determines and verifies the identity of an application. Disabling this service will prevent AppLocker from being enforced.

QUESTION 5

Each day, 100 users in Office2 download a 5-MB product catalog file from a share on Server1.

The network administrator reports that the downloads cause an excessive load on the WAN link between Office1 and Office2.

You need to recommend a solution to minimize WAN utilization. The solution must not require that additional servers be deployed.

What should you recommend?

- A. BranchCache in distributed cache mode
- B. BranchCache in hosted cache mode
- C. Distributed File System Replication (DFSR)
- D. File Server Resource Management (FSRM)

Correct Answer: A

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