



# 70-685<sup>Q&As</sup>

Windows 7, Enterprise Desktop Support Technician

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**QUESTION 1**

Users in the research department report that they cannot run App1 or Windows XP Mode. You need to ensure that all research department users can run App1. You need to achieve this goal by using the minimum amount of administrative

effort.

What should you do?

- A. Approve all Windows 7 updates on WSUS1.
- B. Enable hardware virtualization on the research department computers.
- C. Give each member of the research department a computer that has an Intel Core i5 processor.
- D. Request that a domain administrator create a GPO that configures the Windows Remote Management (WinRM) settings.

Correct Answer: B

Chapter 9 Lesson 2 p 361 Chapter 1 p 29 36 Using WindowsXP Mode, you can run programs that were designed for WindowsXP on computers running: Windows7 Professional, Enterprise, or Ultimate editions. Requirements: Download and install Windows Virtual PC Download and install Wind0ws XP Mode CPU with Intel-VT or AMD-V technology enabled in the BIOS - hardware virtualization

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**QUESTION 2**

The help desk reports that the new computers experience intermittent failures that generate stop errors.

You need to collect all the critical errors from the new computers.

What should you configure?

- A. a boot configuration data (BCD) store
- B. debugging information
- C. event subscriptions
- D. the system protection settings

Correct Answer: C

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**QUESTION 3**

The Office1 network link is brought offline for emergency maintenance. Users in Office2 and Office3 report that they cannot connect to the wireless network.



You need to recommend changes to ensure that users in all offices can connect to the wireless network if a WAN link fails.

What should you recommend?

- A. that redundant DHCP scopes be created
- B. that additional RADIUS servers be deployed
- C. that universal group caching be implemented
- D. that additional default gateways be configured

Correct Answer: B

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#### QUESTION 4

You deploy App1 on a test Windows 7 computer and notice that it fails to run.

You need to ensure that App1 runs on Windows 7 computers.

What should you do?

- A. Digitally sign App1.
- B. Develop and deploy a shim for App1.
- C. Configure an AppLocker policy.
- D. Configure a Software Restriction Policy.

Correct Answer: B

<http://www.youtube.com/watch?v=XgbjlrkvUk> [http://technet.microsoft.com/en-us/library/dd837645\(v=ws.10\).aspx](http://technet.microsoft.com/en-us/library/dd837645(v=ws.10).aspx)

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#### QUESTION 5

A company has client computers that run Windows 7 Enterprise. Servers run Windows Server 2008 R2 in an Active Directory Domain Services (AD DS) environment. A server runs the company\\s intranet site. Remote access is provided by using DirectAccess.

A user wants to access the intranet site remotely.

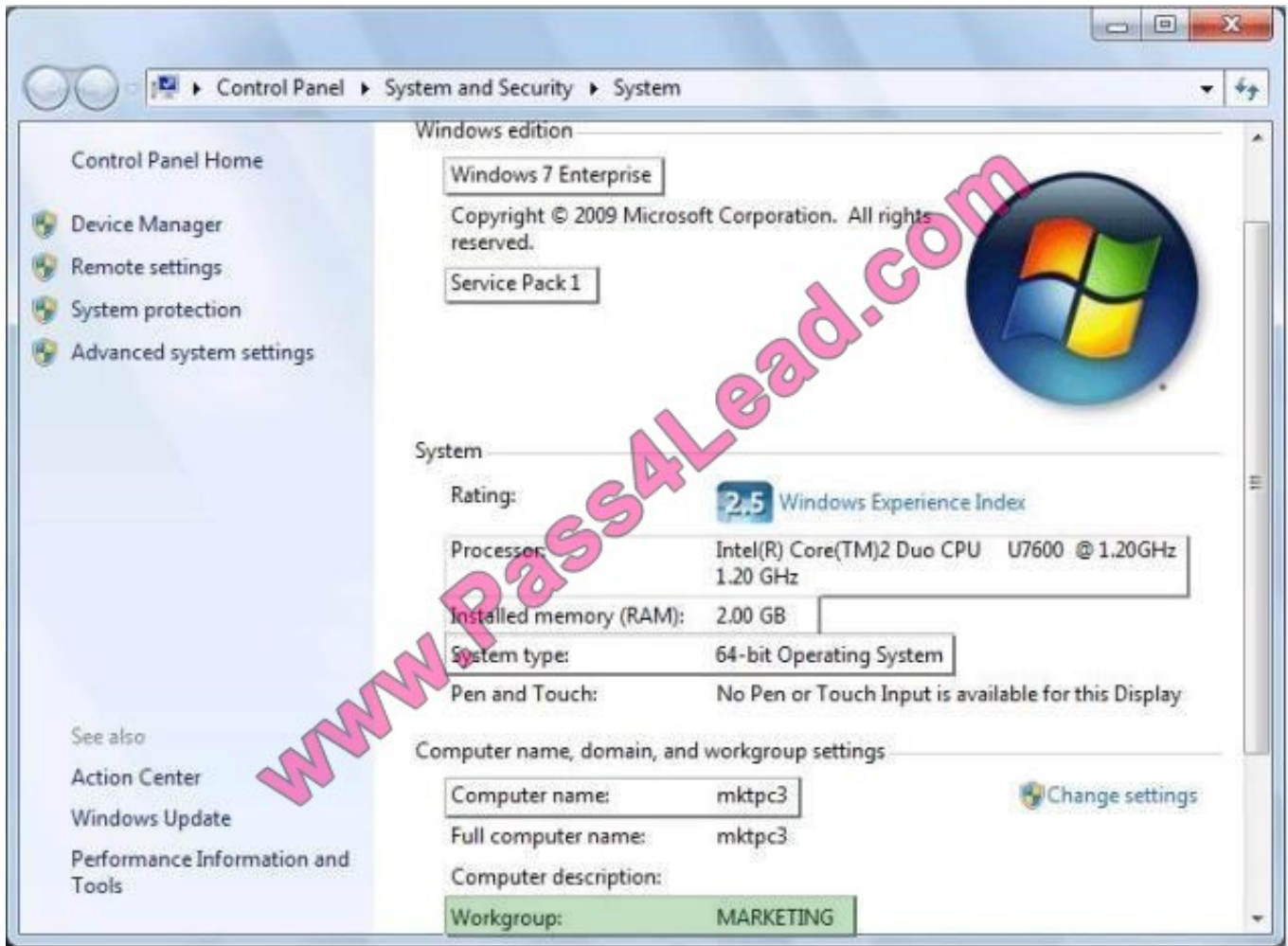
You need to ensure that the use^ s computer meets the requirements to use DirectAccess.

What should you upgrade or configure? To answer, select the appropriate area in the work area

Point and Shoot:



Correct Answer:



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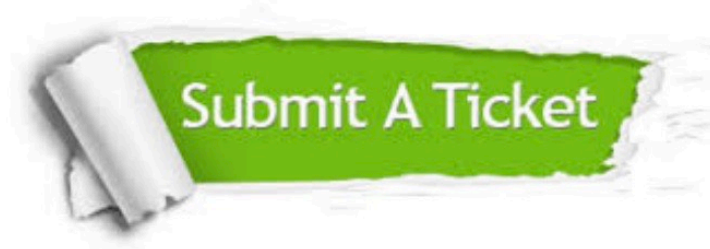
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