70-685 Q&As

Windows 7, Enterprise Desktop Support Technician

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QUESTION 1

Users are prompted for authentication credentials when they browse to the intranet from the company\\'s servers.

You need to ensure that users can access the intranet from the company\\'s servers without having to enter their authentication information.

What should you do?

A. Add the intranet fully qualified domain name to the local intranet zone.

B. Enable the Automatic logon only in Intranet zone option in the Microsoft Internet Explorer settings in the GPO.

C. Reset the local intranet zone custom settings to Low.

D. Disable the Allow websites to prompt for information using scripted windows setting in the Microsoft Internet Explorer settings in the GPO.

Correct Answer: B

answer changed from A. to B.

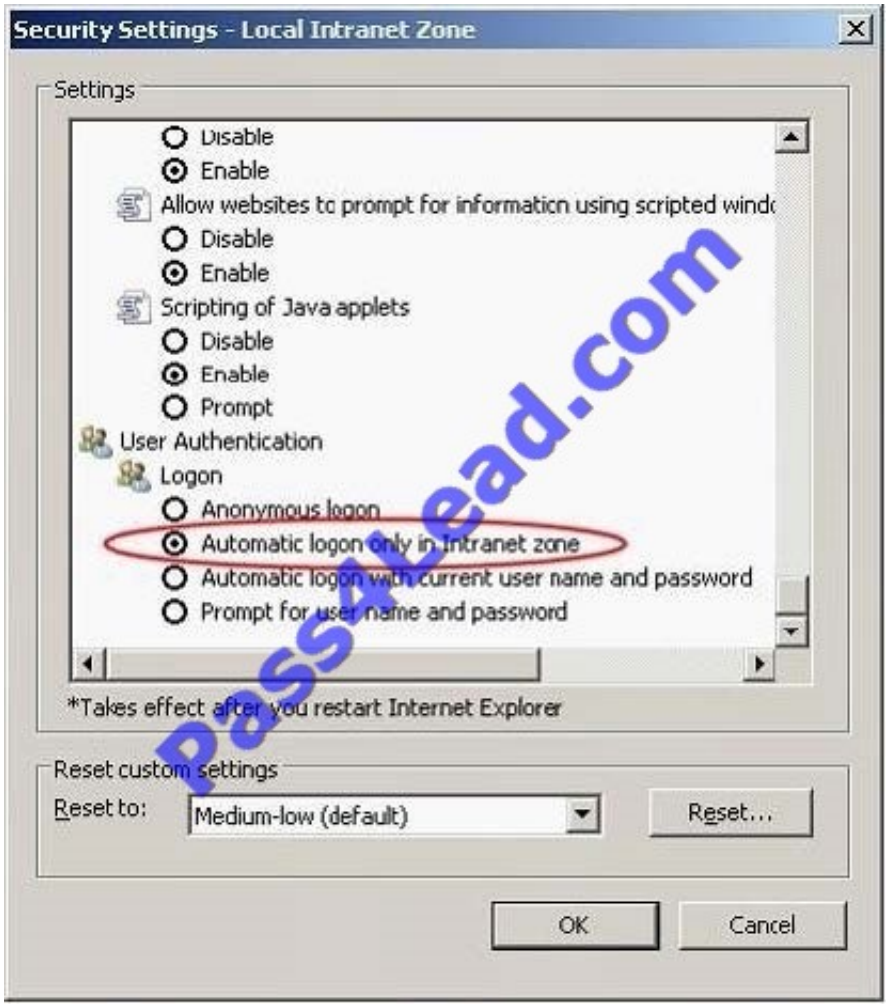
Logon HTTP authentication honors the zone security policy for Logon credentials, which may have one of four values:

Automatic logon only in intranet zone. Prompts for user ID and password in other zones. After the user is prompted, this value can be used silently for the remainder of the session. Anonymous Logon. Disables HTTP authentication; uses

guest account only for Common Internet File System (CIFS). Prompt for username and password. Prompts for user ID and password. After the user is prompted, this value may be used silently for the remainder of the session. Automatic

logon with current username and password. The logon credential may be tried silently by WindowsNT Challenge response (NTLM), an authentication protocol between an end-user client and application server, before prompting.

http://technet.microsoft.com/en-us/library/dd346862.aspx



QUESTION 2

At 08:00 on a Tuesday morning, an administrator in Site 3 takes DC3 offline to update the server. Users in Site 3 report that they cannot log on to their computers. The users receive the following error message: "Your account has time

restrictions that prevent you from logging on at this time.

Please try again later."

You need to ensure that all users can log on to their computers when DC3 is offline for maintenance. Your solution must adhere to the corporate security policies.

What should you do?

A. Modify the logon hours for all users in Site 3.

B. Change the time zone settings for all client computers in Site 3 to UTC-05:00.

C. Request that a second domain controller be deployed in Site 3.

D. Request that the time zone settings for DC1 and DC2 be changed to UTC-08:00.

Correct Answer: C

QUESTION 3

The users on your network have portable computers that run Windows 7 Ultimate. Some users report that the batteries on their computers lose their charge faster than before.

You need to identify which batteries to replace.

What should you do?

A. From each computer, run Powercfg.exe.

B. From each computer, run Windows Resource Monitor.

C. From a network server, run Msconfig.exe.

D. From a network server, run System Information.

Correct Answer: A

QUESTION 4

You have an Active Directory domain. All client computers run Windows 7 and are joined to the domain.

The help desk reports that several users recently downloaded and installed malware. You discover that the users modified the Windows Defender settings on their computers. You need to recommend a solution to prevent users from

modifying their Windows Defender settings.

What should you recommend?

A. Modify the User Account Control (UAC) settings.

B. Modify the membership of the local Administrators group.

C. From Program and Features, modify the Windows Features.

D. From a Group Policy object (GPO), modify the Windows Defender settings.

Correct Answer: D

changed answer from B.to D. Chapter 5 Lesson 1 p 209 - 211 http://sourcedaddy.com/windows-7/configuring-windows-defender-group-policy.html

QUESTION 5

Five users from the main office travel to the branch office. The users bring their portable computers. The help desk reports that the users are unable to access any network resources from the branch office. Branch office users can

access the network resources. You need to ensure that the main office users can access all network resources by using their portable computers in the branch office. The solution must adhere to the corporate security guidelines.

What should you instruct the help desk to do on the portable computers?

A. Create a new VPN connection.

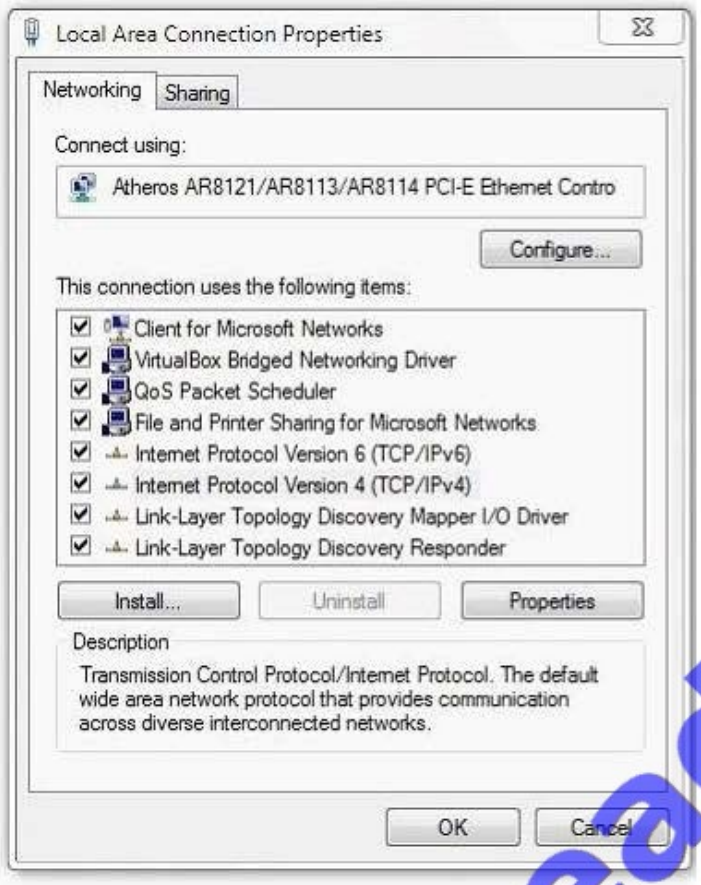
B. Add the users to the local Administrators group.

C. Add the users to the Network Configuration Operators group.

D. Configure the alternate configuration for the local area connection.

Correct Answer: D

Explanation/Reference:



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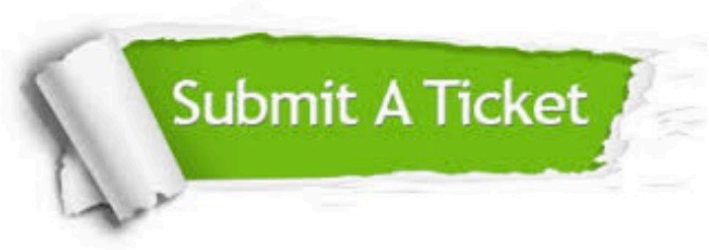

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