

700-037^{Q&As}

Advanced Collaboration Architecture Sales Specialist

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QUESTION 1

Which three roles belong to an informal buying center that the account manager must be aware of? (Choose three)

- A. Gatekeeper
- B. Partner
- C. Initiator
- D. Seller
- E. Buyer
- F. Dealer

Correct Answer: ACE

QUESTION 2

Who uses Cisco Show and Share and Cisco WebEx Social for gaining and sharing information?

- A. Customer
- B. Knowledge worker
- C. Mobile worker and teleworker
- D. Contact center agent

Correct Answer: C

Reference: http://www.cisco.com/en/US/prod/collateral/ps10680/ps10683/ps10668/solution_overview_c22-698483.pdf

QUESTION 3

Which two are features of Cisco Unified Communications Manager Business Edition 6000? (Choose two.)

- A. It supports Cisco Unified Contact Center Express.
- B. It is backwards compatible, which means that it will run on old Cisco MCS hardware
- C. It runs on the Cisco MCS 7890 hardware.
- D. It unifies desk phone, wireless phone, IP phone, and instant messaging.
- E. It has capacity for 75 to 300 users and supports up to 10 sites

Correct Answer: AD

QUESTION 4

In which layer of the Cisco Collaboration Architecture do you find session and content management?

- A. Endpoint device layer
- B. Collaboration applications layer
- C. Infrastructure layer
- D. Collaboration services layer

Correct Answer: D

QUESTION 5

Mobile workers and teleworkers do not have direct access to coworkers, but they must engage with them regularly.

Which three collaboration tools benefit these workers? (Choose three.)

- A. Cisco Jabber
- B. Cisco Video Conferencing
- C. Cisco Emergency Responder
- D. Cisco Unified Contact Center Express
- E. Cisco Unified Communications

Correct Answer: ABE

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