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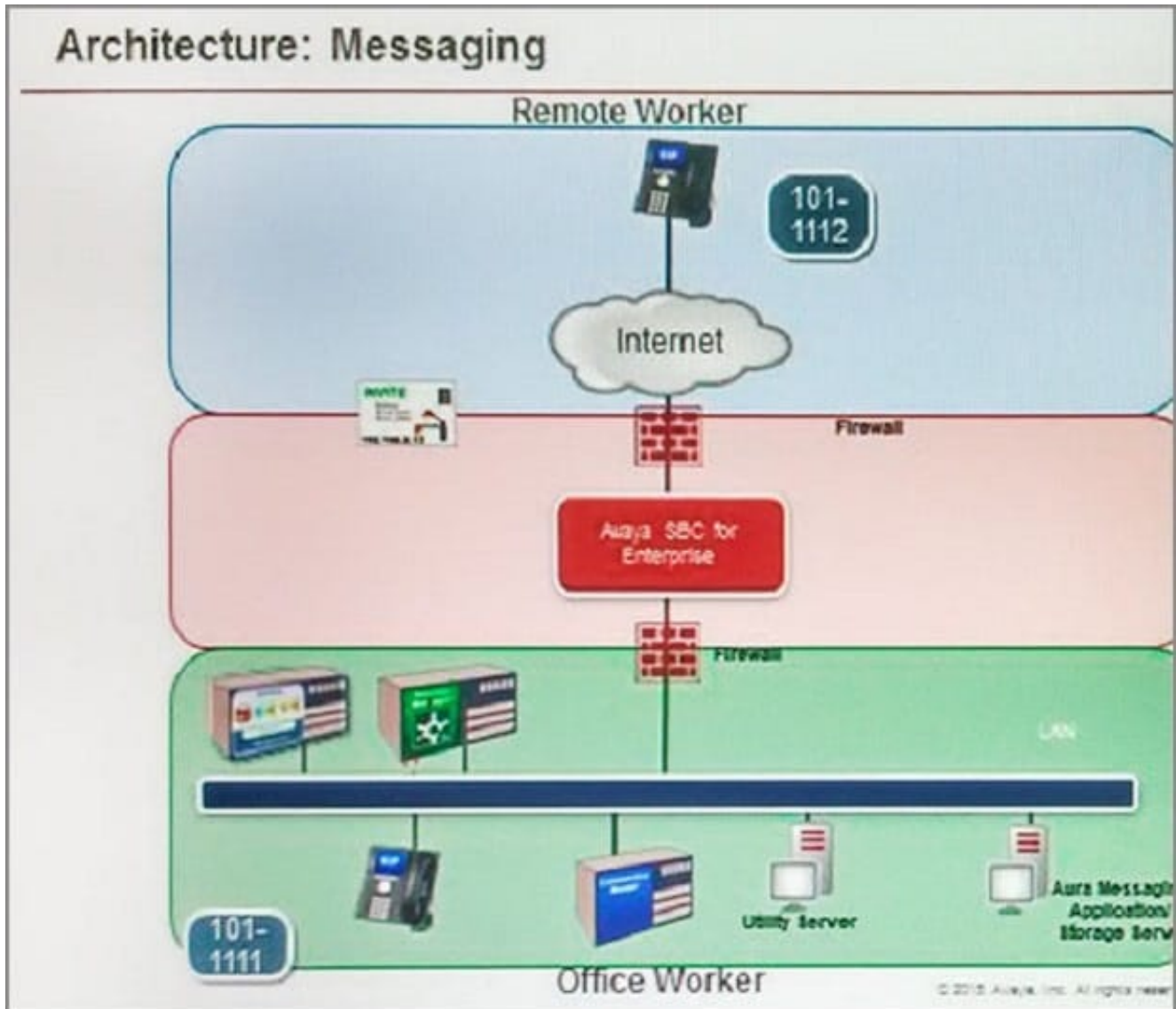Free Download Real Questions & Answers **PDF** and **VCE** file from:

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QUESTION 1

Refer to the exhibit.

After some system maintenance was completed over the weekend, a customer calling from the office states they hear a fast busy when trying to access their voicemail. Avaya support verifies local network connectivity is up and Avaya Aura® Messaging server is registering

no alarms. A SIP trace displays a 404 Not Found error message.

Based on what is already working, to where can the issue potentially be isolated?

A. endpoint routing configuration issue

B. interoperability testing

C. network outage

D. routing configuration issues

Correct Answer: D

QUESTION 2

The WebRTC snap-in is showing a yellow caution icon under License Mode.

What does this error mode indicate?

A. The license was installed incorrectly.

B. The license 30 day grace period has expired.

C. There is a license error but the snap-in continues to function.

D. The snap-in license has expired and is out of service.

Correct Answer: C

Reference: https://downloads.avaya.com/css/P8/documents/101029760 (page 14)

QUESTION 3

When a user is forwarded to Avaya Aura® Messaging (AAM), Avaya Aura® Communication Manager (CM) needs to indicate to AAM who the call was originally destined for, so that the message is left in the correct mailbox. Which SIP header is used to indicate for whom the call was originally destined, and the reason for being forwarded to AAM?

A. B = history info

B. To

C. Request

D. P-Asserted-Identity

Correct Answer: C

QUESTION 4

A customer reports that remote worker users cannot see their feature buttons. Their Avaya Session Border Controller for Enterprise (SBCE) was recently damaged and replaced due to a lightning strike. After doing some troubleshooting, support was able to see that PPM was misconfigured in the SBCE.

Which tool was used, and which symptoms were visible that pointed to this issue?

A. List trace; PPM requests were going to Avaya Aura® Session Manager instead of the PPM server

B. traceSM; SIP requests were going to Avaya Aura® Session Manager instead of SBCE

C. traceHTTP; all HTTP requests were going to SBCE instead of Avaya Aura® Communication Manager

D. traceSBC with PPM debugging enabled; PPM requests were seen to be going to the Utility Server instead of Session Manager

Correct Answer: A

QUESTION 5

Considering the message flow to an Avaya Aura® Contract Centre (AACC) Agent Desktop, which protocol is used to communicate between AACC, CCT, and the Agent Desktop PC?

A. CSTA

B. TSAPI

C. SIP

D. WCF

Correct Answer: C

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