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QUESTION 1

Which statement about Instant Message and Presence delivery to a SIP Remote Worker is true?

A. IM is sent/from to a Remote Worker via Session Manager and SBCE; Presence notifications are relayed from Breeze to Remote Worker via SBCE but without passing through Session Manager.

B. Presence and IM is delivered to SIP Remote Workers without passing through Session Manager.

C. Presence notifications and IM are sent to a Remote Worker via Session Manager and Avaya SBCE.

D. Presence notifications are sent to a Remote Worker via Session Manager and SBCE; IM is relayed from Breeze to Remote Worker via SBCE but without passing through Session Manager.

Correct Answer: D

QUESTION 2

Which three statements are true about Avaya Aura® Messaging (AAM)? (Choose three.)

A. 20 Voice Ports are always reserved for retrieving messages.

B. AAM can run on Avaya-provided hardware that runs Linux® and Avaya Aura® System Platform, or VMware in a virtualized environment.

C. You can choose to use the Avaya Message Store or Microsoft Exchange Store.

D. AAM Multi-Server configuration separates Application Servers from Avaya Message Store.

E. Each message application server allows for up to 100 simultaneous SIP or H323 sessions, with 300 active ports permitted per Voice Mail Domain (VMD).

Correct Answer: BCD

QUESTION 3

What are the steps necessary to trace SIP messages going through the Avaya Session Border Controller for Enterprise (SBCE)?

A. Login to the EMS using a web browser, then access Device specific settings > Troubleshooting > Tracing, and click on Start traceSBC.

B. Login to the active Avaya Session Border Controller for Enterprise (SBCE) using SSH port 22, issue the su – root command, and then execute the traceSBC command.

C. Login to the EMS using port SSH 222, issue the sudo su command, and then execute the traceSBC command.

D. Login to the active Avaya Session Border Controller for Enterprise (SBCE) using SSH port 222, issue the sudo su command, and then execute the traceSBC command.

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Correct Answer: A

QUESTION 4

Which statement about Remote Workers on Avaya Session Border Controller for Enterprise (SBCE) is true?

A. With SBCE, Remote Workers must use a different dial plan to Office Workers.

B. With SBCE, Remote Workers have less telephone features available compared to Office Workers.

C. With SBCE, Remote Workers no longer need to use Virtual Private Network (VPN).

D. With SBCE, Remote Workers have to come to the office to get new firmware on their phones.

Correct Answer: A

QUESTION 5

Considering the message flow to an Avaya Aura® Contact Centre (AACC) Agent Desktop, which protocol is used to communicate between Avaya Aura® Communication Manager (CM) and Avaya Aura® Application Enablement Services (AES)?

A. WCF

B. ASAI/TSAPI

C. DMCC/TSAPI

D. TR87

Correct Answer: C

Reference: https://www.avaya.com/en/documents/avaya-aura-application-enablement-services--uc4303.pdf

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