

72400X^{Q&As}

Avaya Equinox Solution with Avaya Aura Collaboration Applications
Support

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QUESTION 1

A support technician wants to analyse the AAWG log files. The technician has logged into the AAWG CLI via SSH and can't remember the location of the AAWG log files.

Which CLI alias command will get them directly to the AAWG log files folder?

- A. cdto log
- B. cd logs
- C. cd2 logs
- D. cdto logs

Correct Answer: B

QUESTION 2

A customer is unable to register on an Avaya IXTM Workplace Client (Windows). The following message is displayed:

CHECK YOUR WEB ADDRESS AND TRY AGAIN.

While troubleshooting a support technician checked the AADS.log and find the following information:

```
class com.avaya.asm.core.exceptions.DMException: executeSessionMethod: cannot talk to Cassandra:
command=StatementCommand [com.avaya.ustore.cas.SMSessionDAOAdapter$1@7b99f956] nestedException: class
com.avaya.asm.core.exceptions.DMException: checkCluster: cannot talk to Cassandra nestedException:
com.avaya.asm.core.exceptions.ConnectionPoolInitializerException:connections are down
```

What is causing this failure?

- A. AADS is unable to communicate with Session Manager's Cassandra Database.
- B. AADS Cassandra database is down.
- C. Data replication failure between Session Manager and AADS.
- D. AADS is unable to communicate with System Manager's Cassandra Database.

Correct Answer: B

QUESTION 3

Which two options are available for the traceSM command? (Choose two.)

- A. SDP
- B. SIP
- C. WEBRTC

D. STUN/TURN/ICE

E. TLS Handshaking

Correct Answer: BC

Reference: https://documentation.avaya.com/bundle/AvayaDeviceAdapterSnapinReference_r8.0/page/TraceSM_utility.html

QUESTION 4

Which Avaya Aura Media Server (AAMS) web GUI option allows access to the real-time monitoring tool useful for AAMS troubleshooting purposes?

A. Monitoring > Real-time viewer

B. Monitoring > Active Sessions

C. Monitoring > Real-time Tracing

D. Monitoring > Capture Traces

Correct Answer: B

Reference: https://support.avaya.com/resources/sites/AVAYA/content/live/SOLUTIONS/307000/SOLN307565/en_US/ImplementingAndAdministering_AMS_7.7.pdf

QUESTION 5

Users are unable to connect to an Avaya Equinox Conferencing Virtual Meeting Room from Avaya IXTM Workplace Clients (Windows/Mac/iOS/Android) and Avaya IXTM Workplace for Web Clients. A traceSM output displays the following error message:

404 Not Found (No route available)

Based on the error displayed in the trace, what is the cause of this problem?

A. SIP trunk/link to Communication Manager is down

B. Communication Manager routing mis-configuration

C. Avaya IXTM Workplace Clients\' mis-configuration

D. Incorrect Dial Pattern in the SIP Routing configuration

Correct Answer: C