

72400X^{Q&As}

Avaya Equinox Solution with Avaya Aura Collaboration Applications
Support

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QUESTION 1

Users are unable to access Avaya Equinox Conferencing for Web from the public network. One user said that when trying to access the Unified Portal, they received the following error message:

HTTP Request Sent to HTTPS Port.

What is causing this problem?

- A. In ASBCE "Rewrite URL", in the Reverse Proxy, is disabled.
- B. In ASBCE the "Rewrite URL" information, in the Reverse Proxy, is mis-configured for HTTP.
- C. Avaya Aura Web Gateway (AAWG) has been configured to block HTTPS.
- D. Avaya Aura Web Gateway (AAWG) has been configured to block HTTP.

Correct Answer: B

QUESTION 2

Refer to the exhibit.

All Devices (5)		
<input type="button" value="Delete"/>		
	Name	Model
<input type="checkbox"/>	● sbc3	ASBCE
<input type="checkbox"/>	● uk-c3-aads3.lab.trn.avaya...	AADS
<input type="checkbox"/>	● uk-c3-aawg3	User Portal
<input type="checkbox"/>	● uk-c3-eqams3	High Capacity Audio + We
<input type="checkbox"/>	● uk-c3-eqvms3	Full Video + Web Collabor

A support technician has logged in to the Equinox Management web GUI and noticed an amber colored status indicator next to one of Equinox Media Servers under Devices.

What can be the problem with the Equinox Media Server?

- A. It is in the blocked state by Administrator.

- B. It is In-Service/Online but is unresponsive.
- C. It is In-Service/Online but has an alarm.
- D. It is out of service and not reachable.

Correct Answer: B

QUESTION 3

All users of Avaya Equinox Conferencing are unable to connect to any Virtual Meeting Rooms. When viewing the server.log of Equinox Management the following error message is in the log:

[AuthResult: result = REJECTED, message = MCUNoResponse].

Which cause does this error message point to?

- A. Session Manager is not available.
- B. Equinox Media Server is not available.
- C. Equinox Management is not available.
- D. Avaya Aura Web Gateway is not available.

Correct Answer: B

QUESTION 4

When using the collectLogs.sh utility for AADS and AAWG, what will the -nt option achieve?

- A. Log files will not be content indexed.
- B. Log files are not combined into a single file and can be reviewed in situ.
- C. Log files will be content indexed.
- D. Log files will be combined into a single archive.

Correct Answer: D

QUESTION 5

When an Avaya IXTM Workplace Client user tries to send an Instant Message, a Send Failed error message is displayed.

Where and how could this error be corrected?

- A. In AADS web GUI, verify and correct the value for SET ESMSRVR parameter.
- B. From the Multimedia Messaging CLI, verify and correct the local host FQDN in etc/hosts.
- C. In SMGR web GUI, verify and correct the value for IM Gateway in the User\'s Profile.
- D. From the Breeze CLI, run the configuration script and verify/correct the Front-End FQDN.

Correct Answer: A

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