

7241X^{Q&As}

Avaya Equinox Solution with Avaya Aura Collaboration Applications
Support Exam

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QUESTION 1

Which two options are available while running the traceSM on the Session Manager? (Choose two.)

- A. TLC Handshaking
- B. WEBRTC
- C. SIP
- D. SDP
- E. STUN/TURN/ICE

Correct Answer: CD

QUESTION 2

A customer logs in to the AADS WebGUI and they get the error message: "User is not Authorized". The customer is unable to login to the AADS WebGUI.

Which log file is the most relevant to diagnose this problem?

- A. /opt/Avaya/DeviceServices/7.0.1.0.3345/tomcat/8.0.24/logs/catalina
- B. /opt/Avaya/DeviceServices/7.0.1.0.3345/CAS/logs/aads.log
- C. /opt/Avaya/DeviceServices/7.0.1.0.3345/tomcat/logs/catalina
- D. /opt/Avaya/DeviceServices/7.0.1.0.3345/CAS/7.0.1.0.3345/logs/aads.log

Correct Answer: B

QUESTION 3

A customer is trying to connect a User using Web Client from a public network. The attempt shows "Connecting" and never goes to Ready Status. While troubleshooting this issue using traceSBC the customer noticed that there are no trace messages in the SBC; however, other users are able to connect to Equinox Solution using their Web Clients.

What can be the problem with user's Web Client?

- A. There is a problem with the SBC B1 physical interface connectivity to network.
- B. There is a problem with the Security Certificate on the user's PC
- C. There is a problem with the user's PC and Chrome Browser Settings
- D. There is a problem with the SBC Reverse Proxy settings for Equinox Clients

Correct Answer: B

QUESTION 4

Which log is the most relevant log file recommended for troubleshooting the AMM issues?

- A. AMM_log.log
- B. AMMSService.log
- C. amm.log
- D. AMM.log

Correct Answer: D

QUESTION 5

Which URL is correct URL through which user configuration parameters for Avaya Multimedia Messaging can be verified?

- A. <https://:8443/aem/resources>
- B. <https://:8434/aem/resources>
- C. <https://:8443/amm/resources>
- D. <http://:8443/amwg/resources>

Correct Answer: A

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