

# 7241X<sup>Q&As</sup>

Avaya Equinox Solution with Avaya Aura Collaboration Applications Support Exam

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#### **QUESTION 1**

A customer is unable to login to the Equinox Virtual Meeting Room from Avaya Equinox Thick Clients and Web Clients. When they traced the Equinox Management iVIEW.log they observed the following error message.

- Which reason is a valid reason for this problem?
- A. Equinox Web Collaboration is not available
- B. Equinox Management Server is not available
- C. Equinox Video Media Server is not available
- D. Equinox Audio Media Server is not available
- Correct Answer: B

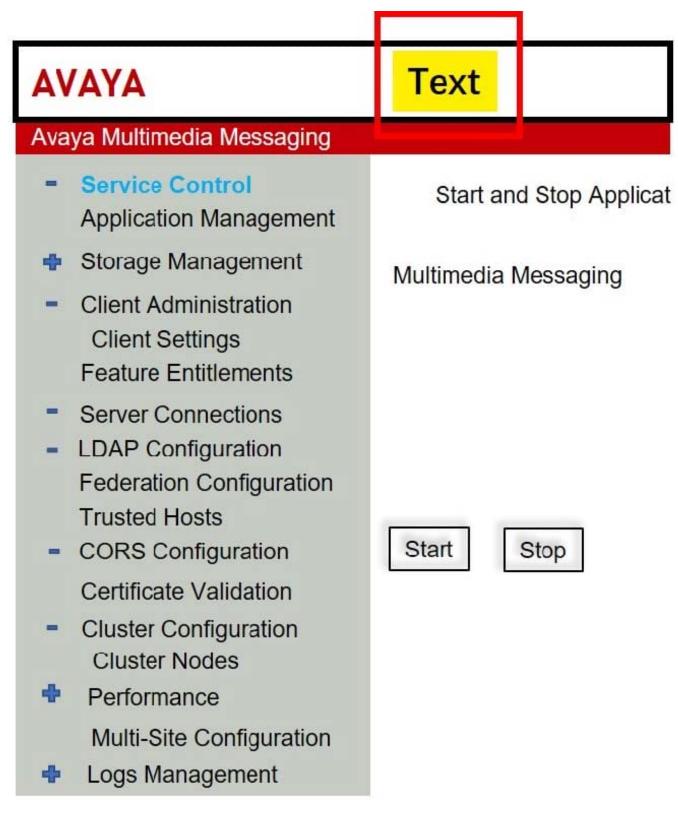
#### **QUESTION 2**

Who is responsible for completing Discipline 4, Determining Root Cause, of the 8D Troubleshooting Methodology?

- A. Business Partners and Avaya Tier 2
- B. Both Avaya Tier 2 and Tier 3
- C. Avaya Tier 2 only
- D. Avaya Tier 3
- Correct Answer: D

#### **QUESTION 3**

Refer to the exhibit. What is the significance of the Text box area highlighted with the red box on the Avaya Multimedia Server WebGUI?



A. It will not display any information related to the Server Alarms or Errors

B. It will display information regarding Multimedia Messaging Services

C. It will display details of any Alarms or Errors if present on the Server



D. It will display information related to currently logged in Web users

Correct Answer: B

#### **QUESTION 4**

A customer is unable to login to their own Equinox Virtual Meeting Room using Bill Evans from Avaya Equinox Thick Client. The customer is able to login to other Virtual Meeting Rooms using Bill Evans from Avaya Equinox Thick Client. When they traced the Equinox Management iVIEW.log they observed the following error message.

Which reason is a valid reason for this problem?

- A. Bill Evans is not assigned Diamond User License
- B. Bill Evans is not assigned Golden User License
- C. Bill Evans is not assigned Guest User License
- D. Bill Evans is assigned Golden User License

Correct Answer: C

#### **QUESTION 5**

What is the impact of changing "IP Video"? on the "SIP Trunk signaling-group" from between Communication Manager and Session Manager?

- A. Avaya Equinox Clients cannot use audio feature on the calls
- B. Avaya Equinox Clients cannot use video feature on the calls
- C. Avaya Equinox Clients cannot use audio and video feature on the calls
- D. Avaya Equinox Clients can only use audio feature on the calls

Correct Answer: B

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