

7241X^{Q&As}

Avaya Equinox Solution with Avaya Aura Collaboration Applications
Support Exam

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QUESTION 1

Avaya currently uses an online diagnostic methodology for partners to raise trouble tickets and receive assistance. The methodology is named Avaya Diagnostic Methodology. When Avaya Tier 3 support works a trouble ticket, what is the final step in the Avaya Diagnostics Methodology that they will perform?

- A. Install a patch to fix the problem.
- B. Update the Knowledge Management database.
- C. Implement corrective actions.
- D. Implement a solution.

Correct Answer: B

QUESTION 2

A customer is not able to login to AMM Webpage. The browser displays the error message: "Service Unavailable". The customer uses the domain name lab.trn.avaya.com for their Equinox Solution. When the customer analyzed the Catalina log file they found the following log entry when they tried to login.

```
2017-04-06 12:33:54,093 [http-nio-127.0.0.1-8455-exec-4] ERRORcom.avaya.cas.realm-(SmgrAuthenticator.java:296)
Errorauthenticating user ammadmin1:
```

```
javax.naming.CommunicationException: lab.trn.com:389 [Rootexception is java.net.UnknownHostException:
lab.trn.com]
```

What can be interpreted from the above log entry to find the resolution?

- A. LDAP Base Context Domain is set correctly to lab.trn.avaya.com
- B. LDAP Base Context Domain is set incorrectly to lab.trn.com
- C. ammadmin1 user entered the wrong password to login
- D. ammadmin1 user doesn't have privileges to access WebGUI

Correct Answer: D

QUESTION 3

A customer has used the AAM URL utility to verify a user Bill Evans configuration parameters from Avaya Multimedia Messaging. A snippet of the output is displayed below.

```
{"avayaRequestTimeout": {"maximum":120, "minimum":30,"recommended":120}, "capabilities":
```

```
{"richContent":true}, "conversationsResource":
{"href":"https://amm3.lab.trn.avaya.com:8443/aem/resources/users/bevans%
```

```
40trn.avaya.com/conversations",
```

"maxIdsLimit":30, "maxMessageCount":15}, "domains":["trn.avaya.com"], "limits":

{"maxAudioSize":1048576, "maxGenericAttachmentSize":3145728, "maxImageSize":1048576, "maxTextLength":535, "maxVideoSize":3145728},

"messages":"https://amm3.lab.trn.avaya.com:8443/aem/resources/users/bevans%40trn.avaya.com/messages",

What is the significance of "richText:true:" from the following output?

- A. richContent: true is associate with a separate license per each Equinox User
- B. richContent: true does not give any additional features to the Equinox Users
- C. richContent: true means the User has enhanced Record Audio capabilities
- D. richContent: true provides features like Record Audio, Record Video, Take a Photo

Correct Answer: D

QUESTION 4

What are the three main components of the Avaya Aura?Multimedia Messaging (AMM) architecture? (Choose three.)

- A. Avaya Equinox Client
- B. Avaya Aura?Multimedia Messaging
- C. Avaya Aura?Core
- D. System Manager
- E. Linux Operating System

Correct Answer: BCD

QUESTION 5

Which command can be used on the Communication Manager to perform a real-time trace on the station?

- A. list trace terminal
- B. list trace tac
- C. list trace station
- D. list trace extension

Correct Answer: C