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QUESTION 1

A technician has completed the configuration and programming for an implementation of a new Avaya CallPilot system. When the Avaya CallPilot is rebooted, over which local Area Network (LAN) connection does the Communication Server 1000 communicate with the Avaya CallPilot voicemail system?

A. DSO

B. CLAN

C. ELAN

D. SLAN

E. TLAN

Correct Answer: C

QUESTION 2

A technician is preparing to install Avaya CallPilot RIs. 5.0 for a customer. They want to access the Avaya CallPilot system from the LAN and must provide some information for the installation. What information must the customer provide?

A. DHCP server

B. a Cat-5cable

C. an Ethernet switch

D. astatic IP address and subnetmask

Correct Answer: D

QUESTION 3

A field mutineer working on an Avaya CallPilot system at a customer site needs to uninstall Performs Enhancement Packages (PEPs) on the Avaya CallPilot server. How would the field engineer view all installed PEPs and remove a specific PEP?

A. Through theDMIViewer, select Show Suites, select Read, and click on Remove.

B. Through the DMI Viewer, click on Show Suites, select the PEP and click on Uninstall.

C. Through the DMI Viewer, click on show PEPs, select the PEPand click on Remove.

D. UnderAdd/Remove Programs, click on view PEPs, select the PEP, and click on Uninstall.

Correct Answer: C

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QUESTION 4

A company has a fully installed Avaya CallPilot RIs. 5.0 system connected to a Communication Serverl00E RIs. 6.0. The system has boon running for over a year without any problems. They are now experiencing intermittent "Dead" channels on the Avaya CallPilot system. Which Avaya CallPilot tool can be used to lest the DSPs on the Avaya CallPilot?

A. Avaya CallPilot Manager, Maintenance Admin

B. Avaya CallPilot ManagerDSP tester

C. Using the PING command

D. Application Builder

Correct Answer: A

QUESTION 5

A company is running Communication Server l000E RIs. 6.0 software with a 1005r Avaya CallPilot server installed at their headquarters in London. The Avaya CallPilot installation has been completed and the CS1000E has been correctly configured.

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```
TYPE   CDN
CUST   0
CDN    3300
FRRT
SRRT
FROA   NO
UUI    NO
MURT
CDSQ   NO
DFDN   3501
NAME   NO
CMB    NO
CEIL   2047
OVFL   NO
TDNS   NO
RPRT   YES
AACQ   YES
ASID   17
SFNB   15 17 18 19 21 22 23
USFB
CALD   0 1 2 3 4 5 6 7 8 9 10 11 12
CNTL   YES
VSID
HSID
CWTH   1
BYTH   0
OVTH   2047
STIO
TSFT   20
```

What will happen to a call if it is placed to CDN 3300?

A. The call will be routed to Avaya CallPilot for treatment.

B. The call will follow the default DN as configured on the CDN.

C. The callerwill receive busy or overflow

D. The caller willberedirected to the attendant/switchboard.

Correct Answer: A

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