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QUESTION 1

Avaya CallPilot Manager and My CallPilot can be installed on a stand-alone Web server. The customer is evaluating the operating systems of the existing Web servers in their company. Which operating systems are supported for the standalone Web server?

- A. Windows NTServer with IIS 4.5Windows 2000 Server(SP 1 and above) with IIS5.0
- B. Windows 2003 Server (Standard or Enterprise Edition) withIIS6.0Windows VistaServerwith IIS7.0
- C. Windows 2000 Server(SP 1 and above) with IIS 5.0Windows 2008 Server (Standard or enterprise Edition) withIIS8.0
- D. Windows 2000 Server (SP 1 and above) with IIS 5.0Windows 2000AdvancedServerwith IIS 5.0

Correct Answer: B

QUESTION 2

A technician is preparing to set up and install an Avaya CallPilot RIs.5.0 system. Which two rules that apply to grounding requirements? (Choose two.)

- A. All equipment grounds must use single-point ground topology.
- B. Any ground in the building is acceptable.
- C. The grounds for all equipment must be alt ached to the building steel.
- D. The DC resistance between the equipment and building grounds must very close to zero.

Correct Answer: AD

QUESTION 3

An Avaya CallPilot has been ordered with 36 voice channels, eight fax channels and eight automatic speech recognition channels. How many virtual agents will need to be provisioned to support this system?

- A. 84 virtual agents
- B. 52 virtual agents
- C. 68 virtual agents
- D. 96 virtual agents

Correct Answer: B

QUESTION 4

A customer has a large sales force who wants to access their email accounts through either the My CallPilot Web page

or the Email-by-Phone feature. What is the first step for setting this up?

- A. Configure the mailbox link from MyCallPilot.
- B. Configure email-by-phone from MyCallPilot.
- C. Configure external email servers in Avaya CallPilot Manager.
- D. Enable SSL from Internet Mail Client in Avaya CallPilot Manager.

Correct Answer: C

QUESTION 5

During installation of an Avaya CallPilot RIs. 5.0 system, a technician prepares to connect the 600r server to the ELAN Subnet. One end of the CAT5 cable connects to the server ELAN NIC connector at the rear panel of the server. Where is the other end of the cable connected?

- A. the ELAN gateway
- B. the customer's network Gateway Router
- C. the ELAN Ethernet switch (Layer 2) or hub
- D. the LAN switch (Layer 2) or hub

Correct Answer: C

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