# 7492X<sup>Q&As</sup>

Avaya Aura® Call Center Elite Support Exam

## Pass Avaya 7492X Exam with 100% Guarantee

Free Download Real Questions & Answers **PDF** and **VCE** file from:

**https://www.pass2lead.com/7492x.html**

### 100% Passing Guarantee
### 100% Money Back Assurance

Following Questions and Answers are all new published by Avaya Official Exam Center

⚙ **Instant Download** After Purchase

⚙ **100% Money Back** Guarantee

⚙ **365 Days** Free Update

⚙ **800,000+** Satisfied Customers

**QUESTION 1**

Which vector object can replace the Time of day (TOD) global Vector Variable?

A. Vector Routing Table

B. Business Schedule Table

C. Service Hours Table

D. Policy Routing Table

Correct Answer: C

**QUESTION 2**

A customer wants to routinely monitor their vectors for unexpected results. How should they monitor their results?

A. Use the System Maintenance > Reports >Error Log report in the Call Management System

B. Use the list history command in the Communication Manager

C. Use the display events command in the Communication Manager

D. Use the Exceptions > Reports > Vector Exceptions in the Call Management System

Correct Answer: C

**QUESTION 3**

If your software is not working, what is the best practice to determine how to fix the concern?

A. Do a root cause analysis and gather information to solve the problem to prevent future Issues.

B. Use the nine disciplines associated with troubleshooting to identify and describe the problem.

C. The ability to get the software running immediately will solve all business needs.

D. Monitor logs and alerts for Information for a few months to determine the problem.

Correct Answer: A

**QUESTION 4**

There are four main components of the Call Center Elite Multichannel configuration. Which list contains all of the main components?

A. Avaya Aura System Manager, Multichannel XML Server, Multichannel Desktop Client, Core Server

![Pass2Lead](https://Pass2Lead.com)
B. Avaya Aura Session Manager, Multichannel XML Server, Multichannel Desktop Client, Core Server

C. Avaya Aura Communication Manager, Avaya Aura?Session Manager, Multichannel XML Server, Multichannel Desktop Client

D. Avaya Aura Communication Manager, Multimedia Database, Multichannel XML Server, Multichannel Desktop Client

Correct Answer: D

**QUESTION 5**

A customer has provided one specific customer toll free number. The customer should have some (but not total) advantage over the typical call to the same skill as other callers.

Which Business Advocate (BA) feature is used to adjust the service level for the customer to this particular skill?

A. Reserve Agents

B. Weighted Advance Time

C. Dynamic Queue Position

D. Greatest Need

Correct Answer: A

[Latest 7492X Dumps](#)                [7492X Exam Questions](#)                [7492X Braindumps](#)