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QUESTION 1

Which statement correctly describes the Avaya Oceana Monitor?

A. It provides a single location to view the status of Cluster1 components.

B. It provides a single location to view the status of each supported Oceana component.

C. It provides a single location to view the status of the UAC Oceana component.

D. It provides a single location to view the status of the UCM Oceana component.

Correct Answer: D

QUESTION 2

Under the Avaya Aura® Experience Portal Oceana Sample Application variable configuration settings, what is the significance of the backup SIP address in case of a failure in Avaya Oceana?

A. It can be set to a Default VDN number to be used when Avaya Oceana® is unavailable.

B. It can be set to a Routing VDN number.

C. It can be set to a RONA VDN number.

D. It can be set to an alternative Ingress VDN number when the standard Ingress VDN is unavailable.

Correct Answer: A

QUESTION 3

Which statement regarding Engagement Designer (ED) workflows in Avaya Oceana® solution is true, if you want to avoid launching both old and new flows during processing?

A. The existing ED workflows should be deleted before deploying new ED workflows for the same channel.

B. ED does not allow you to deploy a new call flow when there is an existing call flow for the same channel.

C. ED allows you to deploy both old and new ED workflows in the ED without any problems.

D. The existing ED workflows should be renamed before deploying new ED workflows for the same channel.

Correct Answer: A

Reference: https://downloads.avaya.com/css/P8/documents/101038241 (42)

QUESTION 4

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When describing the Avaya Oceana Monitor, which cluster will have a monitoring snap-in installed that will create a web socket subscription service to feed statistics?

A. Each cluster

B. Common Component cluster

C. UAC cluster

D. OCP cluster

Correct Answer: C

QUESTION 5

A customer is monitoring the Work Assignment (WA) PU log files to troubleshoot an issue with the Avaya

Oceana Agent Workspaces and receive the following log messages:

Log File: wa-wae-pu-*.log

09-20 11:41:29, 855 [wa-engine-thread] INFO WaeEventMapper ?[.2.0.0.480_1]

[M:processInboundEvent (ResourceStateEvent)] [T:].

Resource state change for ResourceStateEvent

[triggeringWorkId=00002000521474393284, state=NOT_READY,

nativeResourceID=6006800,sourceId=e_CM_1, channel=Voice, accountId=6006800, workLimit=1,

activeWorkCount=0] successfully processed

What is the current status of the Agent Workspaces?

A. NOT_READY

B. READY

C. BUSY

D. CONNECTED

Correct Answer: B

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