



7893X^{Q&As}

Avaya IP Office Platform Configuration and Maintenance

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**QUESTION 1**

Which Application is used to upgrade IP Office Server Edition?

- A. Manager
- B. Web Manager
- C. System Status
- D. Linux command line

Correct Answer: A

QUESTION 2

A customer is experiencing clipping and drop-outs when using a remote deskphone through the WAN. Which two methods can a technician use to help identify the source of the problem? (Choose two.)

- A. Add an IP route.
- B. Compare calls to local and remote extensions.
- C. Change the Mode from A-law to u-Law.
- D. Watch QoS alarms in SSA.
- E. Change codecs in the IP Office.

Correct Answer: BD

QUESTION 3

You have made changes to the security setting and created a new user right; however, when you go to save the changes the system will not allow you to save your changes. Why is this?

- A. Changes are effective straight away, it is not necessary to save them.
- B. You have not changed the default Security password.
- C. You have lost connection to the IP Office.
- D. You have not set a System password.

Correct Answer: C

References: <https://downloads.avaya.com/css/P8/documents/101005673>Page: 152

QUESTION 4



On an IP Office 500 V2 there are two SD card slots. The first contains the System SD card, which has a unique feature key number. The unique feature key number is essential for which purpose?

- A. to provide the upgrade tool
- B. to validate licenses
- C. to set the Voicemail type, either Embedded or Voicemail Pro
- D. to allow the storage of the correct version bin files

Correct Answer: B

QUESTION 5

The IP Office can monitor the QoS between Avaya IP Phones and from IP Phone to IP Office. Which two actions must you complete to see QoS results? (Choose two.)

- A. "Enable Metric" must be selected in the Line form.
- B. "Enable RTCP Monitoring" must be checked.
- C. Use DebugView to see latency, jitter and delay.
- D. Trace lines or extensions in SSA.
- E. Enable force authentication on IP telephones.

Correct Answer: BC

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